



State of Rhode Island
Lieutenant Governor Sabina Matos

April 14, 2026

The Hon. Robert Britto
Chair, Senate Commerce Committee
82 Smith Street, Room 212
Providence, RI 02903

RE: Letter of Support for S2768: An Act Relating To Commercial Law -- General Regulatory Provisions -- Unfair Sales Practices

Dear Chair Britto:

I write to you in favor of S2768: An Act Relating To Commercial Law -- General Regulatory Provisions -- Unfair Sales Practices. This bill requires any business entity that makes automatic renewal offers or memberships or subscriptions that are available on-line, also make the canceling such agreements for goods, services, memberships or subscriptions equally accessible on-line.

As anyone who has ever signed up for a digital subscription can attest, the process through which someone unsubscribes can be intentionally cumbersome. While federal rules were proposed in 2024, they were struck down. By taking a legislative approach, the General Assembly has the opportunity to codify this crucial consumer protection rule.

For this reason, I urge you to vote this bill favorably out of committee.

Sincerely,

Sabina Matos
Lieutenant Governor, State of Rhode Island
CC: Senator Brian Thompson