

Angel's Testimony in Support of Senate Bill 2428

March 24, 2026

To the Senate Commerce Committee Chair and Members,

My name is Angel Lopez, and I am a resident of Providence. I write to you today in support of Senate Bill 2428. Dynamic and surveillance pricing must be prohibited. I am unaware if I experienced dynamic pricing discrimination in a store yet, but I have experienced dynamic pricing discrimination using UBER.

For clarity, I am aware of surge prices on the UBER app, where drivers are notified of hotspots where due to a spike in demand fares are increased and the driver also gets a bigger return for the trip. There have been a few times where I was charged \$8 dollars or more than the usual fare. When I asked the driver if there was a surge and they replied "no." I shared with the driver how much I was paying for the trip. The drivers also shared their expected commission is for the trip, which was close to only 20% of the fare I was being charged.

Dynamic Pricing does not just impact the consumer but also impacts the App workers. I have validated with drivers at least three times in the past and it was the first time each Uber Driver was made aware that it was happening.

This bill will simplify household budgeting during a time when everyone is mindful of their daily expenses. It will also remind many Rhode Islanders that the Attorney General's Office works for them too. Please support the passage of Senate Bill 2428.

Thank you for taking the time to read this.

Angel Lopez

*Providence, RI 02909*