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Testimony of
Christopher Carlozzi, NFIB State Director
In Opposition to Senate Bill No. 2342
An Act Relating to Labor and Labor Relations – Restrictions on Self-Service Checkout Stations Act
Before the Senate Committee on Commerce
March 24, 2026

Chairman Britto and Members of the Senate Committee on Commerce:

My name is Christopher Carlozzi. I am the Rhode Island State Director for NFIB. A non-profit, non-partisan organization, NFIB is the nation's and our state's largest small business advocacy group. In Rhode Island, NFIB represents hundreds of small and independent business owners involved in all types of industry, including manufacturing, retail, wholesale, service, and agriculture. The average NFIB member has five employees and annual gross revenues of about \$450,000. NFIB represents the small Main Street business owners from throughout Rhode Island. On behalf of those small and independent business employers, I urge you to oppose Senate Bill No. 2342 setting limits on automated kiosks.

NFIB's latest February 2026 Small Business Optimism Index showed twenty-four percent of respondents raising prices. Grocery stores have all faced higher priced products and labor expenses, with that added cost being passed along to consumers. This legislation needlessly interferes with the operation, and the ability to run, a business in Rhode Island.

It is somewhat ironic that the businesses impacted by automated kiosk limits are offered an opportunity to pay the state Division of Taxation online when they register their businesses. The online portals notes:

The Division of Taxation allows for online registration for a new business. This fully interactive service allows you to register your business and pay associated registration fees with your credit card.

This application may be used to register your business for the following:

- *Permit to make sales at retail*
- *Income tax withholding account (including withholding for pensions or trusts)*
- *Rhode Island Unemployment insurance account (includes Rhode Island employment security, temporary disability insurance, and job development fund tax)*

Municipalities are also allowed to offer the convenience of automated payment options. The city of Newport utilizes parking kiosks without having an attendant present. The city of Providence encourages residents to use a parking app with the city's official parking website stating:

With the Passport Parking App, you no longer have to keep going back to the meter to park in Providence. The Passport Parking App allows you to conveniently pay for parking from anywhere by your mobile device.

The move towards automation is, in part, a result of the ever-increasing cost of doing business in Rhode Island. As NFIB has repeatedly stated in our testimony about minimum wage increases, when available, higher wages will expedite automation. A recent Forbes article cited the expertise of tech experts predicting which jobs will be automated in the not-too-distant future, by 2030. Many of these jobs are minimum wage jobs including customer service, retail checkout, fast food, and delivery services. Rhode Island just increased the state minimum wage in January to \$16 per hour, higher than Massachusetts, and will increase it again to \$17 in 2027. The cost of operating a small business is the primary reason Rhode Island was just ranked the worst state to start a business in 2026 by Wallet Hub.

I urge you to oppose Senate Bill No. 2342 that interferes in the operation of grocery stores in Rhode Island. The best way to avoid automation in businesses across the state is to make it more affordable to create and maintain jobs.