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**MTM Readiness/Roll out**

**Meeting Agenda**

**November 2, 2018**

1. LGTC transition discussions
   1. Deliverable request
2. Toll free number transition
3. RIPTA bus pass plan
4. Communications plan – stakeholder info to MTM
   1. Attendees management?
   2. SUMHLC reschedule
   3. November 7th, 11:00-12:00 p.m. Brenna McCabe, 4th floor, Virk's Building, 3 West Road, Cranston RI
   4. November 8th, 7:00-8:00 a.m. Dialysis Centers - Katheryn Rosener , 2814 Post Road, Warwick, RI 02886
5. SNF transportation
6. Transportation Items for Stakeholder Engagement
   1. Concerns over billing for dual clients for “skilled benefit”. Need a P&P on this. Also concerns with clients that have Medicare advantage plans.
   2. Concerns over billing for people that have pending Medicaid applications (in Medicaid LTSS backlog)
   3. Concerns over refusal for trips for urgent care/ wound care visits.
   4. Need a better facility escalation process for people that are not picked up.
   5. Need clarity on curb to curb and on “support riders”.