# Contract Extension with IGT 2020-H 7523 Substitute A

House Fiscal Staff Presentation to the House Finance Committee
July 14, 2020

#### Summary

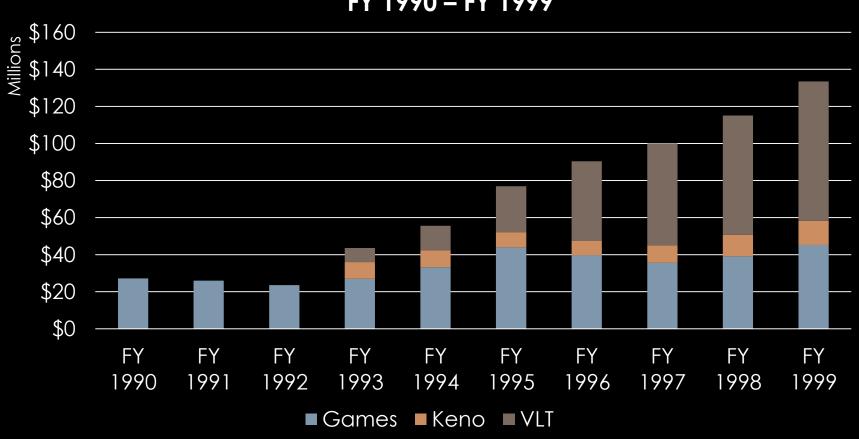
- 2019-H 6266 proposed authority to extend current 20-yr Lottery contract w/IGT
  - Exclusive provider of lottery services
    - Excludes Sports Betting
  - Sets framework of terms
    - Upfront payment and minimum investments
    - Commission amounts
    - Jobs commitment
- 2020-H 7523 alters proposal Sub A in RED
  - VLT arrangement to include Twin River
    - Related commitments and contract issues

#### Summary

- Background
  - Lottery
  - Original Contracts
  - Other Changes
- Scope of Services
- Other

- Voters authorized lottery in 1973
- Lottery Commission established in 1974 as a 9-member entity governing lottery operations which were run by a director
  - 3 Senators & 3 Representatives (at least 1 each from minority party)
  - 3 public members appointed by Governor
- Video lottery (slot) machines authorized in 1992



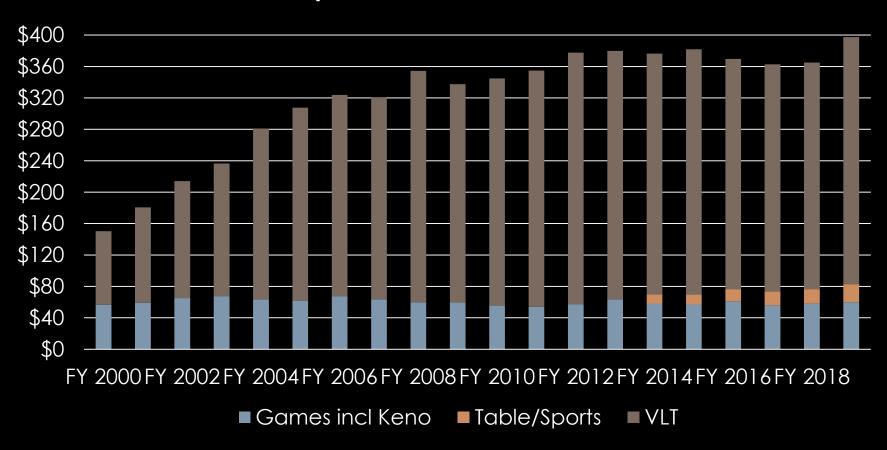


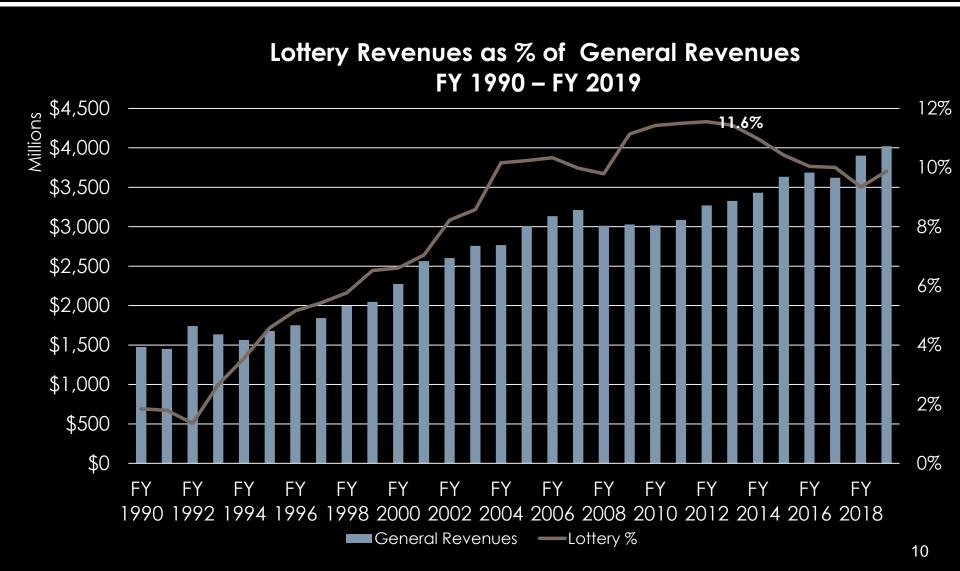
- 2003 General Assembly amended the statutes to allow the Lottery Commission to enter a multi-year "Master Contract" with GTECH
  - Build and maintain its global corporate headquarters in Providence
    - Expand in-state manufacturing operations
  - Maintain 1,000 jobs
  - Incorporated provisions of three existing contracts

- 2003 master contract incorporated provisions of three active contracts
  - On-Line Lottery Agreement
    - RFP issued in 1996, GTECH only bidder
    - Effective 1997 2002
      - Amended 4 times through 2002
  - Video Lottery Agreement
    - RFP issued in 2001, GTECH only bidder
    - 5 year term
  - VLT Agreement
    - 38 month agreement to be a VLT provider

- 2005 Assembly made major changes affecting the Lottery & its revenues
  - Lottery put under Executive Branch control
    - Legislation carrying out separation of powers
  - Long term contracts authorized for facility license holders at both Lincoln & Newport
    - Minimum capital investment requirements
    - Minimum job levels
    - Expansion of VLT machine count
    - Long term commitment on revenue splits

#### Lottery Revenues FY 2000 - FY 2019





#### Summary

- Background
- Scope of Services
  - Traditional Lottery
  - Casino Operations
  - Economic Development
  - Other

- IGT responsible for technology and infrastructure, equipment and supplies used for sales and management of traditional lottery products
  - ~1,200 Retailers
  - Approx. \$260 million in sales

#### **Products**

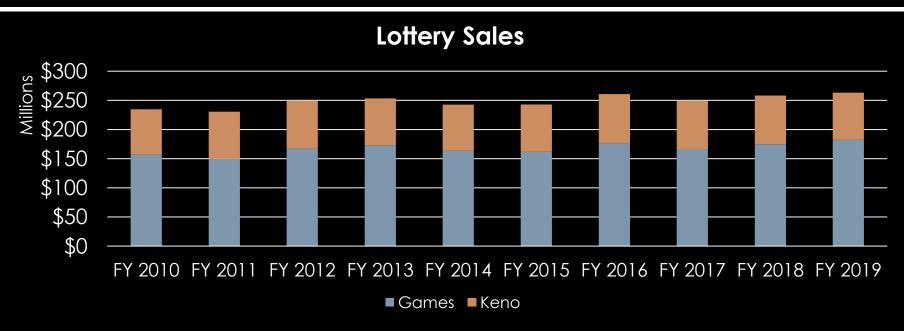
Instant (scratch) Tickets

Numbers Games/Multistate Games

Monitor Games: Keno, Bingo

- Vendor payments based on sales volume
  - Retailers receive 5% or 8% depending on game
  - IGT receives a percent based on total sales
    - Share reduced for sales over \$275 million
      - Sales have never reached that point
    - FY 2019 value approximately \$13 million
  - Unchanged from 2019 proposal

Sales Volume	Current	Proposed
Up to \$275M	5%	5%
\$275-\$400M	1%	4%
Over \$400M	5%	5%



- New proposal calls for IGT to take over current sales force
  - 12 state employees- Estimated value \$1.3 million
- Unchanged from 2019 proposal
- Sub A excludes tranfer

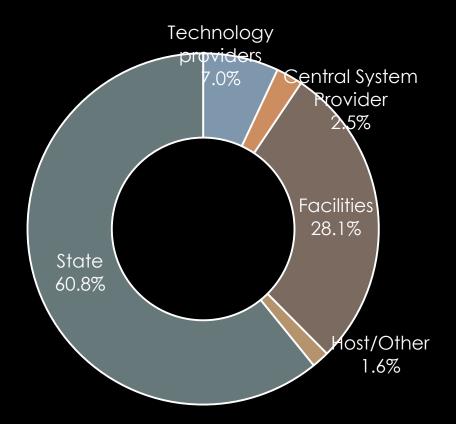
- Related Services not in 2003 contract
  - iLottery
    - Full range of online lottery games offered within RI by October 1, 2021
    - Replacement by April 1, 2033
    - Limited offering assumed in FY 2020 budget
  - Instant ticket printing
    - Lock in pricing agreement reached in 2016
    - Add 36 new licensed instant ticket products over life of deal
- Unchanged from 2019 proposal

- 2003 maintenance/upgrade requirements delayed, modified, exchanged for other items
  - First system replacement due Jan. 1, 2007
    - Modified & delayed twice done Oct. 14, 2007
  - Second replacement due Jan. 1, 2015
    - 2014 delayed 4 years
    - 2017 portion delayed up to one year and others delayed until no longer supported
    - 2018 delayed obligation relieved with caveats

- Maintenance requirements
  - Proposed legislation: "regularly update hardware and software"
  - Agreement in Principle
    - Full replacement of internal control system by 7/1/20
    - Full replacement of system by July 2031
    - More prescriptive provisions in agreement to ensure items kept up to date
    - Options for future expansions
- Unchanged from 2019 proposal
  - Sub A has technical changes for clarity

- Revenue earned through VLTs is split among many entitles depending on their roles
- IGT has 2 roles related to VLTs

#### Share of NTI: FY 2019



#### Two Distinct Roles

Central Communications System Provider

Technology (VLT machines) Provider

- IGT responsible for providing & maintaining a central communications system for VLTs
  - Transaction data for revenue splits and related needs
  - Servicing and maintaining all VLTs
- IGT also provides ~85% of all current VLTs

- As central communications provider, IGT is paid a % of all net terminal income (NTI)
  - IGT receives a percent based on total sales
    - Share reduced for NTI over \$500 million
    - FY 2019 value \$12.7 million
  - No change from current law proposed
- Unchanged from 2019 proposal

NTI Volume	Current/Proposed
Up to \$500M	2.5%
\$500M-\$1,000M	1%
Over \$1,000M	2.5%

- VLT Machine providers are paid a % of their net terminal income (NTI)
  - 7% when daily NTI per VLT is \$325 or less
    - Share reduced to 1% for amounts over that
    - FY 2019 daily VLT per machine = \$277
    - FY 2019 payouts = \$36 million
- Unchanged from 2019 proposal

Daily NTI per VLT	Current/Proposed
Up to \$325	7%
\$325 -\$500	1%
Over \$500	7%

- Multiple vendors provide VLT machines for the two casinos
- Subject to annual efficiency review which could redistribute shares based on performance
  - 13-week measure of NTI % vs machine %
    - 50% of machines earning more than 50% of NTI is over 100% efficiency

- Tool for the state to help maximize revenues and improve performance
  - Ratings below 97% mean a technology provider <u>can</u> lose machines up to 15%
  - Those over 100% <u>can</u> gain machines
  - Lottery has discretion
    - Removals without reassignment if space needed
    - Changes related to Tiverton opening

- Prior years of VLTs by technology provider
  - Total paid to all providers in FY 2019 = \$36 million

Provider	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
Scientific Games	50	100	632	632	618
WMS	532	532	Merged with Bally/SG		
GTECH/IGT	2,841	4,528	4,482	4,473	4,370
IGT	2,007	See GTECH/IGT			
MM/Everi	205	205	205	205	195
Total VLTs	5,635	5,365	5,319	5,310	5,183
GTECH/IGT	50.4%	84.3%	84.2%	84.2%	84.3%

- March 2019 efficiency review showed
   93% efficiency of IGT machines
  - 84% of the machines but only 73% of the NTI
- August 2019 Lottery announcement
  - IGT to lose 360 or 8% of its machines to other vendors
- Revenues "lost" from underperforming machines unclear
  - Depends on assumptions about how other VLTs would perform & player preference

- VLT performance addressed in proposal
  - 25% of current VLTs to be replaced in 2020
    - Minimum of 6% of all VLTs annually
    - Additional upgrades required on a minimum of 2% annually
  - Increased numbers of premium machines at no additional cost to facilities
  - Minimum standards for Lottery review of lowest performing machines

- Current statute limiting the central system provider to 50% of VLTs set in 1992
  - 2003 Act enabling master contract effectively removed the limit by reference for the term of current contract
- 2019-H 6266 changed the limit to 85%
  - IGT could not get more than 85% even with better performance
- Thus 50% limit applies if competitively bid
- Significant changes to 2019 VLT proposal

- New legislation proposes that 100% of VLTs be controlled by a new Joint Venture between IGT & Twin River
  - Effective January 1, 2022
    - TR would take over control of non-IGT machines until JV begins
      - July 1, 2020 December 31, 2021
      - Sub A pushes this to October 1
  - Includes new efficiency process
    - IGT machines would not be subject to efficiency removal provisions until 2025
      - Sub A spells out 40% max on IGT manufactured machines 28

 Current contract and proposed extensions contain requirements for minimum employment and investments

Requirement	Current	Proposed	Revised
Minimum Investment	\$100M	\$150M	\$150
Investment Timing	w/in 5 years	N/A	N/A
Min. Jobs	1,000 FTE	1,100 FTE	1,100 FTE
Min.Pay	150% of minimum wage (\$15.75/hr)		Same + total payroll =250% (\$26.25)

- Minimum investments increased 50%
  - No requirement that it be reached w/in 5 years
  - Prior requirement included substantial, time sensitive capital project
  - Current requirement is over life of contract
    - System replacement and enhanced machine replacement requirements likely to satisfy spending thresholds
  - Revised plan expressly includes cash & any VLT's bought by IGT between July 1, 2019 & December 31, 2021

- Job requirements not met several times
  - 2014 Taxation Audits
    - Confirms compliance for 2010 & 2011
    - Missed targets for 2012 & 2013 but GTECH disputed methodology, agrees to penalty
    - Methodology agreement for 2014 and after
  - 2016 Taxation Audits
    - 2014 and 2015 targets not met
  - 2016 Contract Amendment
    - 2014-2017 requirements waived in exchange for certain services and products

- August report provided by IGT identified 1,007 jobs
  - Position title list
  - Salary averages by category
  - Noted 20 vacancies pending

Category	#	Avg. Pay
Corporate	104	\$109,164
Finance & Legal	167	\$148,020
Technology	292	\$120,166
North American Lottery Support	144	\$128,612
File Service & Call Center	300	\$47,875
Total	1,007	\$103,320

- Deal includes only job count and minimum pay for <u>every job</u>
  - Current complement and pay scales not specifically provided for within agreement
  - Revised plan calls for total minimum payroll to be 250% of minimum wage
- New proposal also requires IGT to let RI compete for new jobs not in RI
  - When IGT is adding or moving 30+
  - Revised plan adds similar requirement for
     Twin River SUB A has technical changes

- Sub A adds liquidated damages on jobs portion
  - Rolling 2 year average \$6,400 per missed FTE
  - 20% of value of any payroll base shortfall

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- Revised plan has similar investment requirements for Twin River
  - Must invest \$100 million
    - Includes expenses under expansion, current master contract, VLT agreement, naming rights and regulatory agreement
  - 50k sq. ft. expansion to Twin River's gaming, entertainment and hotel facility in Lincoln
  - Sub A ensures same investments cannot be double-counted

 Sub A requires 30 new jobs from Twin River with same requirements and liquidated damage provision as IGT

Annual compliance audit and reporting requirements

 Current contract and proposed extensions include upfront payment for right to be exclusive provider of services

<b>Upfront Payment</b>	Current	Proposed	Revised
Amount	\$12.5M	\$25M	\$25M
Timing	Immediate	FY 2021/ FY 2022	FY 2022/ FY2023
Refundable if terminated?	Prorated	No	No
Qualifying Expense?	Yes	Yes	Yes

- Other items not in original contract but in some cases added over time are addressed in new proposal
  - Long term agreement on enhanced web services/Website hosting
    - Item has been separately negotiated over time and used as tradeoff for other changes
  - Remote sports betting exclusivity
    - 18 months after app launch Lottery may consider adding new providers if appropriate

#### Naming Rights

- Revised plan gives naming rights to Twin River for park in I-195 Redevelopment District
  - \$100,000 annually from July 1, 2020 June 2043
  - Sub A does not bind 195 District to the deal
- Modified Credit Agreement
  - Eliminates prohibition of sale-leaseback
     transactions Sub A restricts use of proceeds
  - Increases "maximum leverage ratio"
    - Allows Twin River to take on more debt
    - Sub A adds restrictions to calculation

#### Effective Dates

- No agreements are effective until all agreements take effect
- Expiration of agreements all aligned to 2043
  - Twin River has separate master contract agreement
    - Initially passed in 2005 for 15 years
    - Extended in 2016 by adding 2 additional 5 year terms
- Sub A amends to exclude 195 naming rights & interim VLT agreement because of timing changes on takeover of other vendor machines

- Sub A amends promo points language to allow for use of prior base year when determining allowable 20% in case of shut downs
  - Also aggregates across facilities
- Annual reporting requirements
  - Contract Amendments
  - Efficiency

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