

Current State Assessment - Advocate Input

Planning	Strengths	Challenges	External Factors	Data Sources	Comments
State Level Planning	<p>State is getting better at including all stakeholders.</p> <p>State administrators doing better.</p> <p>State has strategic work plan and meets with EFTF.</p> <p>Sherlock Center work on person-centered thinking.</p>	<p>Funding limits opportunities.</p> <p>Funding and staffing,</p>	<p>Improved technology would help track individuals.</p> <p>Difficult to get hard data. Provider surveys skew results.</p> <p>Difficult to fix so many problems.</p> <p>Limited funding.</p>		<p>General Assembly is out of touch re: actual costs of supporting people with IDD.</p> <p>New regs, licensing procedures, increased communication with families, more DDD staff – good trends.</p>
Community Level Planning	<p>More people understanding the need to work as a community.</p> <p>Person-Centered Thinking efforts are strong.</p>	<p>Many providers – could save money resources if providers worked together more.</p> <p>Little real planning exists – services are internal, not from the community.</p> <p>Need to involve families more.</p> <p>Funding and staffing,</p>			<p>Staff are strict about keeping agency clients separate – makes socialization difficult.</p> <p>Planning focused on providers.</p>
Provider Level Planning		<p>Providers are stretched financially and staffing – leaves little time for creative thinking.</p> <p>Need to involve families more.</p> <p>Funding and staffing,</p>	<p>Limited options for day activity within the budget.</p> <p>Limited funding.</p>		

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Programming	Strengths	Challenges	External Factors	Data Sources	Comments
Residential Services	<p>Shared living is good, but not for all.</p> <p>Current system puts weight on individuals staying in family home with paid supports.</p>	<p>Can't access until there is a crisis – need early planning to avoid crises.</p> <p>Need more options. Options offered to families (shared living is most common) are limited due to funding.</p> <p>More aging families.</p>	<p>Work more closely with RI Housing, HUD, etc.</p>		<p>Very limited.</p> <p>Need more options focused on individual.</p> <p>DSPs are grossly underpaid.</p> <p>No real way to address issues of quality, abuse or safety.</p> <p>No expertise to address communication needs of people with limited communication.</p>
Shared Living Self-Directed	<p>Individuals are more involved in the community.</p> <p>More flexibility.</p> <p>Self-direction allows families to hire own staff for better fit, flexibility of schedule, etc. – less administrative costs.</p>	<p>Not all families have capacity to self-direct.</p> <p>Limited funds for support coordination at lower tiers.</p> <p>Families are on their own to find staff, job coaches, etc. – not permitted to ay benefits.</p>			<p>Shared living is nice idea, but individuals have limited say re: where they live.</p> <p>Need more stable, long term living arrangements.</p> <p>Shared living and self-directed are NOT the same – most who self-direct live with families.</p>
Day/Community Supports	<p>Providers are more inclusive.</p>	<p>Still group focused, not person-centered or individualized – limited budgets.</p>			<p>DSPs are grossly undepaid.</p>

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	<p>Person-Centered Thinking is changing approach to community.</p>	<p>Providers have limited funding to cover cost of community activities.</p> <p>Providers should not decide – person should decide, providers should assist with scheduling, supporting personal choices.</p>			
<p>Employment Supports</p>	<p>System finding employment for individuals with less challenges.</p> <p>Providers have built employment teams and other supports.</p>	<p>Limited use of customized employment – individuals with more significant needs NOT finding jobs.</p> <p>Overreliance on negative assessment, not personal capacities.</p>	<p>Business community needs more info re: customized employment, job carving, job sharing, roles of job coaches, etc. – reach out to SBA, others to provide info.</p>		
<p>Service Coordination</p>	<p>Well done by service providers.</p>	<p>Need conflict free case management. Self-directed needs funding for service coordination. Process doesn't represent a "whole life model".</p>	<p>CMS requires conflict fee case management – RI does not yet have a system. No plan for how to fund conflict free case management.</p>		<p>True person-centered planning requires increased funding/time to prepare individual, do community mapping, etc.</p> <p>Virtually non-existent.</p>
<p>Transportation</p>		<p>Timely transportation is difficult.</p> <p>Limited accountability from transportation providers.</p>			<p>Why not reimburse transportation mileage at same rate as state employees.</p> <p>Individualized transportation rates.</p>

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		Current model built on two rides per day – one to get to the center, one to get home. Limits community access.			
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Funding	Strengths	Challenges	External Factors	Data Sources	Comments
<p>Structure Funding Model</p>	<p>Current model is based on need.</p>	<p>Designed for a billing department, not for individuals.</p> <p>Need accounting system that providers can manage.</p> <p>More complicated than it needs to be.</p> <p>Current funding ratios cannot be maintained and limit community options.</p>			<p>Funding should be more person based.</p> <p>Return to individual budgets.</p> <p>Budgets should be built on (a) level of need, (b) menu of services and supports, (c) actual cost of service</p> <p>Current billing structure is too labor intensive. Less administrative expenses would leave more resources for programming.</p> <p>Level funding is a travesty.</p> <p>Third Party should conduct SIS interviews</p> <p>Pay for outcomes, not hours.</p>
<p>Individual and/or Global Expenditures</p>					
<p>Historical Expenditures</p>					

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Individual/Family Experience	Strengths	Challenges	External Factors	Data Sources	Comments
Eligibility/Assessment	<p>Covers wide range.</p> <p>Eligibility at 17 is good – SIS should be completed earlier (not one year beforehand) to allow for adequate planning.</p>	<p>Deficit focused.</p> <p>SIS not always administered fairly – interviewers sometimes challenge responses.</p> <p>SIS should not be administered by BHDDH staff.</p> <p>SIS funding algorithm should be public.</p> <p>SIS was not designed to be a funding tool.</p> <p>Limited time post SIS to develop a person-centered plan, find staff, develop a schedule, etc.</p>	<p>Eligibility decisions are subjective.</p>		<p>Information to families is very limited.</p> <p>BHDDH website is not user- friendly.</p> <p>Transition from high school is a “nightmare”.</p> <p>Fund person-centered planning and case management from 18.</p> <p>Find alternatives to SIS or make SIS a part of a larger system.</p>
Availability		<p>Not enough providers – individuals have funding, but providers have waiting lists.</p> <p>Lack of outlets for families to share information re: navigating complex systems.</p> <p>Difficult finding providers for people</p>			

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		<p>with physical or sensory needs or who need nursing or other complex needs.</p> <p>Limited provider availability is forcing people to choose self-direction as only option.</p> <p>Limited supports to navigate the system.</p>			
Accessibility	Some documents available in other languages.	<p>Agencies like DCYF have limited capacity to support people with disabilities.</p> <p>Not all documents available in other languages.</p> <p>No bilingual DDD staff.</p> <p>Many families do not have access to computers – need to develop other modalities.</p>			