

Senate DMV Study Commission
Recommendations approved on March 8, 2013

DMV Customer Service:

- The DMV Administrator shall file monthly reports to the Senate Finance Committee and the House Finance Committee on average and maximum wait times for the Cranston office and for all DMV branches, as available, with 13 month trends

Motion made by: Senator Lombardo

Motion seconded by: Paulette Hamilton

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

- The DMV shall post current wait times for the Cranston office and for all branches, as available, on their website

Motion made by: Anthony Silva

Motion seconded by: Senator Lombardo

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

- The DMV shall list all AAA locations on their website

Motion made by: Joseph Flaherty

Motion seconded by: Timothy Chapman

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

- The DMV shall develop a communication plan to inform the public on the ease of renewing licenses online

Motion made by: Timothy Chapman

Motion seconded by: Senator Lombardo, Paulette Hamilton

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

- The DMV shall implement a stricter enforcement of the existing policy of no in person registration renewals, in turn lowering average wait times

Motion made by: Anthony Silva

Motion seconded by: Major Tikoian

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

License Plates:

- License plate validation stickers remain as The American Association of Motor Vehicle Administrators (AAMVA) recommends¹

Motion made by: Timothy Chapman

Motion seconded by: Joseph Flaherty

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor and Major Tikoian

Nay: Anthony Silva

Absent: Senator Bates

- The Department of Corrections in concert with the Division of Motor Vehicles shall issue a Request for Information (RFI) by April 30th for options associated with conversion from embossed plates to digitally printed plates

Motion made by: Timothy Chapman

Motion seconded by: Joseph Flaherty

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty
Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

¹ P 44 Recommendation 3, AAMVA Best Practices Guide for Improving Automated License Plate Reader Effectiveness through Uniform License Plate Design and Manufacture

- Plate reissuance should be conducted over a 24 month period as renewals come up beginning in FY 2014 (2015)² or as augmented based upon the results of the RFI

Motion made by: Anthony Silva

Motion seconded by: Joseph Flaherty

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

RIMS:

- DOIT shall file monthly reports to the Senate Finance Committee and the House Finance Committee on the implementation of Rhode Island Motor Vehicle System (RIMS)

Motion made by: Anthony Silva

Motion seconded by: Joseph Flaherty

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

Other:

- Enforcement of § 31-47-8.1 verification of proof of financial security

Motion made by: Anthony Silva

Motion seconded by: Major Tikoian

Yea: Senator DiPalma, Senator Lombardo, Timothy Chapman, Joseph Flaherty Paulette Hamilton, Kathi O' Connor, Anthony Silva and Major Tikoian

Nay: None

Absent: Senator Bates

² P 44 Recommendation 5, AAMVA Best Practices Guide for Improving Automated License Plate Reader Effectiveness through Uniform License Plate Design and Manufacture