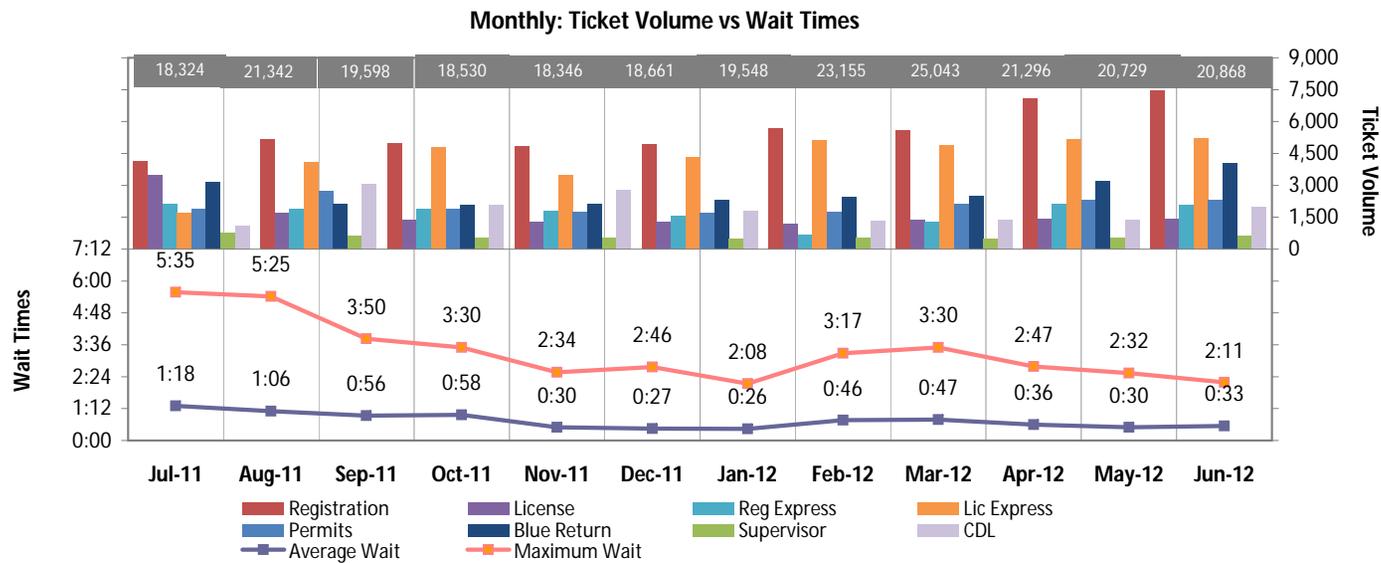


| Month | Average Wait | Maximum Wait | Registration | License | Reg Express | Lic Express | Permits | Blue Return | Supervisor | CDL | Total | % Inc/Decr | Reg-Inc/Decr |
|--------|--------------|--------------|--------------|---------|-------------|-------------|---------|-------------|------------|------|--------|------------|--------------|
| Jul-11 | 1:18 | 5:35 | 4145 | 3461 | 2110 | 1714 | 1862 | 3158 | 764 | 1110 | 18,324 | | |
| Aug-11 | 1:06 | 5:25 | 5159 | 1717 | 1889 | 4099 | 2707 | 2110 | 634 | 3027 | 21,342 | 16.5% | 24.5% |
| Sep-11 | 0:56 | 3:50 | 4982 | 1364 | 1872 | 4779 | 1904 | 2080 | 543 | 2074 | 19,598 | -8.2% | -3.4% |
| Oct-11 | 0:58 | 3:30 | 4846 | 1258 | 1776 | 3475 | 1748 | 2098 | 547 | 2782 | 18,530 | -5.4% | -2.7% |
| Nov-11 | 0:30 | 2:34 | 4920 | 1284 | 1547 | 4328 | 1694 | 2311 | 490 | 1772 | 18,346 | -1.0% | 1.5% |
| Dec-11 | 0:27 | 2:46 | 5697 | 1189 | 650 | 5134 | 1755 | 2425 | 505 | 1306 | 18,661 | 1.7% | 15.8% |
| Jan-12 | 0:26 | 2:08 | 5590 | 1357 | 1291 | 4857 | 2109 | 2506 | 489 | 1349 | 19,548 | 4.8% | -1.9% |
| Feb-12 | 0:46 | 3:17 | 7096 | 1413 | 2101 | 5177 | 2283 | 3199 | 530 | 1356 | 23,155 | 18.5% | 26.9% |
| Mar-12 | 0:47 | 3:30 | 7444 | 1420 | 2062 | 5192 | 2304 | 4022 | 621 | 1978 | 25,043 | 8.2% | 4.9% |
| Apr-12 | 0:36 | 2:47 | 6225 | 1283 | 1584 | 4674 | 2143 | 3044 | 550 | 1793 | 21,296 | -15.0% | -16.4% |
| May-12 | 0:30 | 2:32 | 5967 | 1213 | 1492 | 4764 | 2042 | 3073 | 567 | 1611 | 20,729 | -2.7% | -4.1% |
| Jun-12 | 0:33 | 2:11 | 5959 | 1404 | 1524 | 4616 | 2061 | 3165 | 539 | 1600 | 20,868 | 0.7% | -0.1% |



| Month | Value |
|--------|-------|
| Jul-11 | |
| Aug-11 | 0.60 |
| Sep-11 | |
| Oct-11 | 0.60 |
| Nov-11 | |
| Dec-11 | 0.60 |
| Jan-12 | |
| Feb-12 | 0.60 |