

Steven Sepe

From: Hall, Cynthia <Cynthia.Hall@westerlyhospital.org>
Sent: Wednesday, March 11, 2026 11:22 AM
To: House Health and Human Services Committee
Subject: Support of RI H 7485

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March 11, 2026

Dear Rhode Island Legislature,

I am writing in support of RI H 7485, which would allow the Westerly Ambulance Corps Mobile Integrated Health (MIH) program to receive insurance reimbursement for its services.

In my role as a Quality & Safety Specialist at Westerly Hospital, I work closely with the WAC MIH team to identify patients who would benefit from the additional support MIH provides. Together, we ensure smooth, well-coordinated transitions for patients wishing to safely remain at home despite complex medical needs. MIH delivers critical services including:

- Fall prevention and home safety
- In-home vaccination
- Follow-up for high 911/ED utilizers
- Post-hospital discharge follow-up
- Medication reconciliation and education
- Chronic disease management
- Substance use follow-up and support
- Mental and behavioral health support
- Wound care assistance
- Lab draws and point-of-care testing
- Referrals to community resources
- Basic needs and sustainability assistance

This program has produced significant, measurable benefits, including reductions in non-emergent ED utilization and hospital readmissions. Most importantly, MIH provides personalized, patient-centered care that meaningfully improves the health and well-being of our community.

I respectfully urge your support for reimbursement of MIH services to ensure the continuation of this essential, high-quality care.

Sincerely,
Cynthia Hall MSN, RN, NPD-BC, NE-BC, CCRN

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