



IT Executive Project Status Report

January 25, 2022

RHODE
ISLAND

IT Strategy

Renewed focus on People, Process and Technology

RI - State with highest progress in Digitalization (2018 – present) in the nation

PROVIDE GREAT IT



PARTNERSHIP



INNOVATION



AGENCIES WE SUPPORT

1. Department of Administration
2. Department of Behavioral Healthcare, Developmental Disabilities and Hospitals
3. Department of Business Regulations
4. Department of Children, Youth, and Families
5. Department of Corrections
6. Department of Environmental Management
7. Department of Health
8. Department of Human Services
9. Department of Labor and Training
10. Department of Revenue
Division of Taxation/Revenue Analysis
Division of Municipal Finance
Division of Motor Vehicles
Central Collections Unit
11. Department of Transportation (DOT)
12. Executive Office of Health & Human Services (EOHHS)
13. Governor's Office
14. Office of Energy Resources

AGENCIES WE ASSIST

1. Health Source Rhode Island (HSRI)
2. Board of Elections
3. Coastal Resource Management Council (CRMC)
4. Commission on Deaf and Hard of Hearing
5. Commission on Disabilities
6. Department of Revenue (DOR) - Lottery
7. Division of the Public Utility Commissioner (DPUC)
8. Ethics Commission
9. Executive Office of Commerce
10. Human Rights Commission
11. Lieutenant Governor's Office
12. Office of the Child Advocate
13. Office of the Health Insurance Commissioner (OHIC)
14. Secretary of State's Office
15. State Police
16. RI National Guard (RING)
17. RI Emergency Management (RIEMA)

Executive Level IT Projects Enterprise

- Enterprise Resource Planning (ERP) Saas
- eProcurement
- Grants Management System (GMS)
- Enterprise Content Management System (eCMS)

ERP SaaS Implementation

Project Summary

- Implementation and roll-out of a new cloud-based (SaaS) enterprise resource planning (ERP) software system that includes HR information systems, payroll, integration to the new grants management solution, enterprise financial applications and enterprise support applications.
- The project approach, timeline, and budget are guided by the 2019 [Strategic Plan](#)

Overall Health

Scope

Schedule

Budget

Project Timeline

Phase	SI & Software Procurement	Phase 1 – Global Design	Phase 2 – HR & Payroll Implementation	Phase 3 – Finance Implementation	Phase 4 – Post-Go-Live Hypercare and M&O
End Date	March 2022	Approx. June 2022	December 2023	June 2025	June 2027
Status	IN-PROGRESS	NOT STARTED	NOT STARTED	NOT STARTED	NOT STARTED

Budget Snapshot

Fiscal Year	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028	TOTAL
Personnel & SW		\$3.3m	\$4.8m	\$2.7m	\$2.6m	\$2.7m	\$2.8m	\$18.9m
Capital (ITIF)	\$1.5m	\$16.6m	\$15.7m	\$15.5m	\$0.5m			\$49.8m

Key Updates

- Received bids for Systems Integrator (SI) + Software (ERP SaaS Product) and evaluation is in-progress with target vendor presentations early Feb. Vendor selection by end of February/early March
- IV&V RFP under development by DoIT; Working to identify and onboard project executive or PMO vendor before engaging SI

eProcurement (Ocean State Procures)

Project Summary

- As an integrated web-based tool, OSP streamlines the State’s procurement processes by giving agencies a single point of access to suppliers and online procurement tools. OSP Web Procure replaces legacy solicitations (RIVIP) and legacy order management (RIFANS sourcing module). Centralized and Non-Centralized State Agencies, Quasi-Agencies and Municipalities will be able to use OSP.
- Solicitation functionality is live. Based on a thorough review of the eProcurement project plan for all other functionality, the project team decided to adjust the schedule to ensure successful deployment of the OSP application.

Overall Health

Scope

Schedule

Budget

Project Timeline

Phase	Sponsor Review – Critical Bugs & Integration Development	Phase 1 – Solicitations & Phase 2 Planning	Phase 2a – Order Management Lite	Phase 2b – Order Management
End Date	January 2022	March 2022	TBD, 2022	TBD*
Status	IN-PROGRESS	IN-PROGRESS	NOT STARTED	NOT STARTED

Budget Snapshot

Fiscal Year	FY2022	FY2023	FY2024	FY2025	FY2026
Forecasted Expenses	Review Period = \$691,000; Phase 1 = \$845,688; Total = \$1.54m		TBD Phase 1 & ITGC approval but projecting \$1.08m		TBD

Key Updates

- Deployed new project manager for execution oversight of sponsor review & Phase 1
- Reset project management vendor (Civic Initiatives) scope to just testing
- Received Corrective Action Plan (CAP) from software provider Proactis
- Obtained ITGC approval to reset rollout approach to solicitations 1st & order management 2nd

Risk/Issues/Decisions Needed

- Risk:** Schedule at-risk due to technical and programmatic issues; schedule to be reset based on execution of Phase 1 and rollout of solicitations module; budget & scope remain on-track.

Grants Management System (GMS)

Project Summary					Overall Health		
<ul style="list-style-type: none">The Grants Management System (GMS) project will help automate manual grant business processes, including subawards and retain data according to Federal and State requirements. This will provide process efficiencies, promote transparency and improve customer relationship management for State agencies and subrecipients.The GMS (provided by eCIVIS) is a SaaS/COTS solution that will support the entire Grants Lifecycle (funding research, grant initiation, award management, closeout, and federal reporting).					Scope	Schedule	Budget

Project Timeline							
Phase	Phase 1 - Funding Opportunity	Phase 1 - State as Grantee	Phase 1 - RIFANS Integration	Phase 1 - Payroll Integration	Phase 1 - Historical Data Load	Phase 1 - State as Grantor (Standard)	Phase 2 - State as Grantor (Complex)
End Date	8/27/21	11/10/21	12/20/21	12/20/21	4/30/2022	7/1/2022	11/1/2022
Status	COMPLETE	COMPLETE	COMPLETE	COMPLETE	IN PROGRESS	IN PROGRESS	NOT STARTED

Budget Snapshot						
Fiscal Year	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026
Forecasted Expenses	\$810,451.49	\$2,541,081.32	\$748,717.68	\$748,717.68	\$748,717.68	\$748,717.68

Key Updates	
<ul style="list-style-type: none">Completed rollout for State as Grantee functionalityCompleted RIFANS Grantee Integration functionality and Payroll IntegrationLoading of historical RIFANS records is in-progress	

eCMS (Content Management)

Project Summary

- The enterprise Content Management System (eCMS) is a unified, citizen-centered platform that will not only consolidate all executive branch agency static websites within a stable, secure, and scalable cloud-based platform but also empower state employees to provide quality digital services and content.
- Built with Drupal 9 and hosted with Acquia Cloud Enterprise, the eCMS allows agency staff to create content efficiently and accurately; ensure content integrity via publishing workflows; deliver omni-channel content; provide multilingual resources; automate quality assurance protocols; enforce Accessibility compliance (ADA / Section 508); measure success through robust analytics; and enable state government to brand its digital front door consistently.

Overall Health

Scope

Schedule

Budget

Project Timeline

Phase	Site Group 3 (14 sites)	Site Group 4 (16 sites)	Site Group 5 (17 sites)	Site Group 6 (Pending)
End Date	January 2022	March 2022	June 2022	TBD
Status	COMPLETED	IN-PROGRESS	NOT STARTED	NOT STARTED

Budget Snapshot

Fiscal Year	FY2022	FY2023	FY2024	FY2025	FY2026
Forecasted Expenses	\$834,500.00	\$609,034.67	\$617,437.67	\$631,954.67	TBD

Key Updates

- Completed 43 of 97 SITES (29 completed in 2021. 14 completed in January 2022)
- Began next deployment group with 16 sites – including the Governor’s Workforce Board, DBR, HR, OMB, and others)
- Completed Governor’s Executive Order Archive (<https://governor.ri.gov/executive-order-archive>)

Executive Level IT Projects Agencies

- RICHIST
- RIDOH Tech Enablement (COVID-19 response)
- RIBridges (UHIP)

RICHIST Replacement (CCWIS)

Project Summary

- Replacement of the existing RICHIST case management system with a new comprehensive child welfare information system (CCWIS)
- Project roadmap, federal funding and functional requirements subject to compliance with 45 CFR §§1355.50 through 1355.57.

Overall Health

Scope

Schedule

Budget

Project Timeline

Phase	PAPD and RFP Approval	Phase 1 – Planning	IAPD and RFP Approval/Contract Award	Phase 3 – CCWIS Implementation	Phase 4 – Post-Go-Live M&O
End Date	October 2021	December 2022*	August 2023	August 2025	September 2025
Status	COMPLETED	IN-PROGRESS	NOT STARTED	NOT STARTED	NOT STARTED

Budget Snapshot**

Fiscal Year	FY2022	FY2023	FY2024	FY2025	TOTAL (\$28m)
Forecasted Federal (40%)	\$0.4m	\$0.92m	\$6.6m	\$3.28m	\$11.2m
Forecasted ITIF (60%)	\$0.6m	\$1.38m	\$9.9m	\$4.92m	\$16.8m

Key Updates

- Planning APD and Planning Vendor RFP has approved by the federal Administration for Children and Families.
- RFP posted and received bids; technical proposal review in-progress
- Target vendor presentations in early February

Risk/Issues/Decisions Needed

- **Issue:** *Planning vendor start date delayed due to extended federal review; working to prevent overall timeline impact

**FY spend (timing & amount) is TBD completion of planning vendor selection and planning phase (including cost allocation)

RIDOH Tech Enablement (COVID-19 Response)

Project Summary		Overall Health		
<ul style="list-style-type: none">The Tech Enablement workstream manages the application development, support, and maintenance for critical COVID-19 software applications to support testing, vaccination, case investigation, contact tracing, and reporting requirements.The major systems supported by Tech Enablement include the RI COVID System (RCS Salesforce platform), PrepMod, and the 401Health mobile app.Tech Enablement began its work in March 2020 and has continued to support the technology needs of the RIDOH through the ever-changing nature of the pandemic.		Scope	Schedule	Budget

Project Timeline				
Phase	RI Covid System Launch	Mobile App Launch	Vaccine Management Launch	Ongoing Development, Maintenance, and Operations
End Date	March 2020	May 2020	December 2020	TBD
Status	COMPLETE	COMPLETE	COMPLETE	IN PROGRESS

Budget Snapshot					
Fiscal Year	FY2022	FY2023	FY2024	FY2025	FY2026
Forecasted Expenses	\$11,708,746	\$9,589,345	TBD	TBD	TBD

Key Updates	
<ul style="list-style-type: none">Supporting Covid testing workstream in increasing capacity across the stateImplementing system enhancements to limit residents from scheduling multiple covid tests at a given time401 Health App released resulting in ~42K new downloadsDoIT and RIDOH working to stabilize vaccine management system vendor & contract	

RI Bridges (UHIP)

Project Summary	Overall Health*		
The Executive Office of Health & Human Services (EOHHS), the Department of Human Services (DHS) and HealthSource RI (HSRI), are charged with promoting health, nurturing quality of life and supporting our most vulnerable residents by preserving and improving access to quality health coverage and care as well as ensuring efficient, effective, and timely delivery of human services. The State’s work on the RI Bridges system, also known as UHIP, serves approximately one third of the State and is the case management system that supports these efforts. Some of the key programs supported by RI Bridges include Medicaid, the Supplemental Nutrition Assistance Program (“SNAP”), Child Care Assistance Program (“CCAP”), R.I. Works (RIW), Long Term Services and Supports (“LTSS”) and General Public Assistance (“GPA”) Program.	Scope	Schedule	Budget

Project Timeline				
Phase	Phase 1 – Implementation of State Health Exchange	Phase 2 – Addition of Human Services Programs	Phase 2 – Stabilization of Integrated System	Phase 3 – Ongoing M&O and DDI (new dev.) for Certain Programs
End Date	October 2013	September 2016	2020	TBD*
Status	COMPLETED	COMPLETED	COMPLETED	IN-PROGRESS

Budget Snapshot*				
Fiscal Year	FY2021	FY2022	FY2023	FY2024
Approximate Project Budget	\$83m	\$83m	\$78m	TBD

Key Updates*	Risk/Issues/Decisions Needed
<ul style="list-style-type: none">Completed transition into new M&O contract (RFP & vendor selection completed in 2021) including implementation of new performance measures and executive reportingImplemented multiple system releases including enhancements and ongoing maintenance & operations changes; one notable enable enhancements text message notifications for RIBridges customers	<p><i>*Note: The RI Bridges program is managed by an executive committee (DHS director (chair), HSRI director, Medicaid director, IT Chief of Apps) and details on budget, status, risks/issues are provided via monthly executive reporting to the DOA director and EOHHS secretary.</i></p>

Executive Level IT Projects Infrastructure & Security

- Hyper Converged Infrastructure (HCI)
- Data Encryption & Protection
- Telephone & Call Center Upgrade

Hyper Converged Infrastructure, Backup & Disaster Recovery

Project Summary	Overall Health		
Replace converged infrastructure hosting virtual servers & implement new backup technology, Implement Disaster Recovery with 70% replication capacity & Implement cloud backup and archiving in the State AWS landing zone.	Scope	Schedule	Budget

Project Timeline					
Phase	RFP Process	Phase 1 – Info Gathering	Phase 2 – Migrations	Phase 3 – DR RFP	Phase 4 – DR IMPLEMENTATION
End Date	Dec 2021	March 2021	March 2022	January 2022	May 2022
Status	COMPLETED	COMPLETED	IN PROGRESS	IN PROGRESS	IN PROGRESS

Budget Snapshot								
Fiscal Year	FY2021	FY2022	FY2024	FY2025	FY2026	FY2027	FY2028	TOTAL
Implementation		\$200K						\$200,000
Cloud Backup	\$28,000	\$28,000	\$28,000	TBD	TBD	TBD	TBD	\$84,000
COLO & Connectivity	\$147,200	\$147,200	147,200	TBD	TBD	TBD	TBD	\$441,600
Capital (ITIF)	\$2.8M							\$2,800,000

Key Updates

- 15% of VM’s left to migrate (out of 800) – under 100 remaining
- Rapid DR and Nimble Architecture-Planning Phase II
- Preparing Network/Firewall requirements for Disaster Recovery Site
- Funding for Storage/Backup Expansion has been approved 1.8 M .

Data Encryption and Protection Project

Project Summary					Overall Health		
This project will implement components of the IBM Guardium Data Security Suite, Guardium Data Encryption (GDE) and Guardium Data Protection (GDP), to deliver data-at-rest encryption with centralized key management, privileged user access control and detailed data access audit logging.					Scope	Schedule	Budget

Project Timeline							
Phase	SI & Software Procurement	Phase 1 GDE – Learn Mode	Phase 1 GDP	Phase 2 GDE – Learn Mode	Phase 2 GDP	Phase 1 GDE – Blocking Mode	Phase 2 GDE – Blocking Mode
End Date	October 2020	July 2021	August 2021	Feb 2022	March 2022	March 2022	April 2022
Status	COMPLETE	COMPLETE	COMPLETE	IN PROCESS	NOT STARTED	NOT STARTED	NOT STARTED

Budget Snapshot					
Fiscal Year	FY2020	FY2021	FY2022	TOTAL	
Software	\$747k			\$747k	
ISF		\$132k	\$138k	\$270k	

Key Updates

- Migration of servers to supported OS
- Encryption of agency databases ongoing
- Migration of encrypted databases to HCI

Telephone and Call Center Systems Upgrade Project

Project Summary		Overall Health		
Statewide telephone and call center systems upgrade/VoIP project to replace the State's legacy telephony infrastructure consisting of Verizon CENTREX and PBX systems and call centers. The new system will provide telephony communication and call center support for State agencies. The new systems are modern, supportable, scalable, reliable and prepare the State for future modernization efforts.		Scope	Schedule	Budget

Project Timeline					
Phase	Pastore Campus Readiness	Providence Campus Cutover	Remaining New Era Sites Cutover	COX Sites Cutover	Pastore Campus Cutover
End Date	September 2021	October 2021	February 2022	April 2022	February 2022
Status	COMPLETED	COMPLETED	IN-PROGRESS	IN-PROGRESS	NOT STARTED

Budget Snapshot		
Fiscal Year	FY2021	FY2022 & Beyond
Vendor (New Era / Avaya)	\$5m	ISF chargeback for use
Vendor (COX)	\$1m	Direct Billing for use
Project Manager	\$200,000	\$50,000

Key Updates

- Meeting with the business and team to discuss and review the remaining New Era sites for cutover and COX sites which includes the readiness of the equipment at each location.
- Ongoing design of Tax call center for cloud operations with vendor

Agency Level IT Projects

Agency Level IT Projects

DoIT Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
End of Life Operating Systems	Upgrading/replacing all physical and virtual Microsoft Windows Operating Systems to include Windows XP, Windows Vista, Windows 7, Windows Server 2003 and Windows Server 2008 to supported versions that includes Windows Server 2012, Windows Server 2016 and Windows 10.	3 – Execution	On-Track	Aug 2022	None
Network Redundancy and Resiliency	Modernize the State network and security architecture to provide fault and risk tolerance by providing a redundant connection to the internet, and securely enabling increased cloud consumption requirements, remote work, and a dynamic State workforce.	3 – Execution	On-Track	April 2022	None
Privileged Access	This project will implement CyberArk's Privileged Access Security ("PAS") to mitigate the risks of privileged accounts and secure credentials with session isolation through Privileged Session Manager ("PSM"). CyberArk's PSM prevents privileged credentials from endpoint machines while enabling sessions to be recorded and isolated.	3 – Execution	On-Track	Jun 2027	None
OneDrive Migrations	Migrating users h:drive files to OneDrive. Agencies will be migrated in parallel	3 – Execution	On-Track	Feb 2022	None

Agency Level IT Projects

DOA Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
OSP	The software solution is being sourced to provide a single software resource designed for government-based procurement and manage the source-to-pay procurement life cycle. The related processes within Purchases and Accounts Payables will be modified to maximize the software's effectiveness	3 – Execution	At Risk	TBD	See detailed slide
eCMS	The enterprise Content Management System (eCMS) will not only consolidate executive branch agency static websites but also empower state employees to provide quality digital services and content within a stable, secure, and scalable cloud-based platform.	3 – Execution	On-Track	Jun 2022	See detailed slide
Grants Management System	The Grants Management System (GMS) project will help automate manual grant business processes, including subawards and retain data according to Federal and State requirements. This will provide process efficiencies, promote transparency and improve customer relationship management for State agencies and subrecipients.	3 – Execution	On-Track	Nov. 2022	See detailed slide
ERP	Implementation and roll-out of a new cloud-based (SaaS) enterprise resource planning (ERP) software system that includes HR information systems, payroll, integration to the new grants management solution, enterprise financial applications and enterprise support applications.	3 – Execution	On-Track		See detailed slide

Agency Level IT Projects

DOH Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
Upgrade RIDOH current L2K Licensing Application to MLO	The RIDOH use L2K for facility and professional licensing since 2000. The vendor has a new upgrade called MLO to be installed. The back end of the database is the same it is just the front end of the application that is changing with new functionality.	3 – Execution	On-Track	Mar. 2022	None
Vital Records System Implementation	The Rhode Island Department of Health is implementing a new vital records system which will include the creation of electronic death registration system, the upgrade of the electronic birth system, and upgrade of marriage records system.	3 – Execution	On-Track	Jan. 2022	Rollout death, fetal death, and fee on 1/4/22
RISHL LIMS Replacement RFP	State Lab and BHDDH currently user CERNER for Laboratory Information Management System. Plan to do and RFP for this system because there are now more systems available and more economical.	3 – Execution	On-Track	Jun. 2022	None

DMV Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
KnowledgeLake Cloud App Migration	KnowledgeLake cloud hosting, 100% vendor hosted	3 – Execution	On-Track	TBD	Update project plan and timeline with vendor. Data migration PO to be issued

Agency Level IT Projects

DBR Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
Cannabis Solutions and Services	The Office of Cannabis Programs is seeking to implement an online platform(s) to support Seed-to-Sale, Commercial Licensing, Patient/Caregiver Registration and Home Grow Tagging.	1 – Initiation	On-Track	Jan. 2022	Will start project implementation when contract negotiations are complete.
Blockchain Pilot	The Department of Business Regulation is partnering with the DMV and Infosys to complete a pilot of CPA licenses verification system using blockchain technology.	3 – Execution	On-Track		Updated system architecture reviewed and approved by ARB. Reconfiguring security on F5 and AWS, adding wildcard security certificates week of 1/10/22.

DEM Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
OneOutdoors	Replace the existing RIFID System and Boating Registration System with NIC One Outdoors system and add Licensing as a new module.	3 – Execution	On-Track	Mar. 2022	Began Hunt-Fish & Boating phase of implementation. On-track.
Legacy Modernization (FoxPro and Agriculture)	DEM is working with DoIT to release an RFP for the modernization of their legacy platforms (FoxPro and Agriculture). The project will bring low-code platform as a service technology to Department and DoIT in order to enable faster speed to execution for future modernizations.	1 – Initiation	On-Track	TBD	RFP on-track to be released in Q1 of 2022.

Agency Level IT Projects

DHS Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
eMar	Electronic Med Administration records will replace current paper-based system used to document the administration of meds by the RIVH nursing staff.	3 – Execution	On-Track	Aug. 2023	None
eBT Processing RFP	RI is working with the Northeast Coalition of States to submit an RFP for an EBT vendor for SNAP, RIW and eWIC	3 – Execution	On-Track	Jun. 2022	Contract negotiations in progressing.
ORS – IT/MIS Replacement	Build, testing, training and deployment of Child Care Provider Public Search, Child Care Provider Functionality, DHS Admin Functionality, Reports (2), the User Management module, and Data Migration.	3 – Execution	On-Track	Aug. 2022	Working with VMO to create Contract Amendment for extended Timeline, added SLAs and re-baselined schedule.
DHS Real Estate Project	As a result of closing the lobbies due to COVID-19, DHS has transitioned to a remote model of customer service. Customers no longer access DHS services in person but instead can drop off applications, use the call center or access the online DHS customer portal.	3 – Execution	On-Track	Mar 2022	None
Childcare Inspection Monitoring System	The implementation of this new software will enable the Department to achieve full compliance with the ACF and more broadly and efficiently support child-care programs in meeting state and federal health and safety standards.	3 – Execution	On-Track	Mar 2022	None

Agency Level IT Projects

EOHHS Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
MES Planning Vendor Procurement	This project will secure a MMIS Modularization Planning Vendor	3 – Execution	On-Track	Jan. 2022	Submitting final contract for CMS reviews
SUD Measure-based Care SaaS Platform	Using Centers for Medicare and Medicaid Services (CMS) funds through the Provide Capacity Building Initiative grant, we are aiming to cover start-up and implementation fees for Mirah software to various substance use disorder (SUD) treatment agencies in Rhode Island. Mirah is a measurement-based care Software-as-a-Service (SaaS) platform to enable behavioral health practices to better guide treatment as well as track data overtime for quality improvement.	3 – Execution	On-Track	Sept. 2022	None
Early Childhood Data System Alignment & Integration	This project will determine and implement the future state of early childhood operational systems across RIDE and DHS to address early childhood provider licensing, renewals, workforce registry, consumer website, and other functionalities as needed (such as connection to RIDOH data) to ensure compliance, increase program quality, ensure efficiencies, and create an easily navigable system for families and providers.	3 – Execution	On-Track	Jan. 2022	None
Community Referral Platform	Procurement of a vendor to provide a state-wide community eReferral platform, by issuing an RFP to solicit vendors for a 1-year contract with 2 option years. This platform will serve as a tool to facilitate providers, insurers and community-based organizations to connect people with the resources they need to address social determinants of health (SDOH)—including food insecurity, housing instability, economic instability, and interpersonal violence.	3 – Execution	On-Track	Sept. 2022	None
MMIS AWS Cloud Migration	Rhode Island's Fiscal Agent, Gainwell Technologies (formally DXC Technology) is moving their business out of physical data centers (Orlando, FL) to their Amazon Web Services Landing Zone. Note, this is not on the State Landing Zone, this will be a migration from Gainwell hosted data center to Gainwell AWS landing zone.	2 – Planning	On-Track	Sept. 2022	Once Gainwell confirms the Discovery Phase is complete, schedule meeting to review findings and set milestones

Agency Level IT Projects

DLT Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
Unemployment Insurance Phase 2	DLT has partnered with Amazon Web Services and identified 9 workstreams: UI Online +, Data Lake, AWS Call Center Connect (UI/TDI), Security/Fraud, Governance, DevOps, AS400 Modernization Plan, Unemployment Insurance Modernization Plan, Operations & Maintenance	3 – Execution	On-Track	TBD	None
Hope and Skipper Chatbot	DLT has partnered with Amazon Web Services to create Hope & Skipper Chatbot using AI & ML	3 – Execution	On-Track	TBD	None
DLT Electronic Payment Cards	Build, testing, training and deployment of Child Care Provider Public Search, Child Care Provider Functionality, DHS Admin Functionality, Reports (2), the User Management module, and Data Migration.	3 – Execution	At Risk	Mar. 2022	Final contract execution delayed; pending DHS finalization

DCYF Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
RICHIST	Replacement of the existing RICHIST case management system with a new comprehensive child welfare information system (CCWIS)	3 – Execution	On-Track	Aug. 2023	See detailed slide

Agency Level IT Projects

BHDDH Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
Case Management System	Implement the last Phase of the DDD Therap Case Management System Project	3 – Execution	On-Track	Apr 2022	None

DOT Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
Primavera Unifier	The pilot will test the proposed software to determine if it can meet the needs of project management. The software will be utilized to track activities of: Processing Construction Progress Payments, Request of Information, Shop Drawings, Tracking Material Testing and Certified payrolls, Construction Daily Reports and other Project related information.	3 – Execution	On-Track	Jan 2022	Completing UAT before getting final signoff
eConstruction Phase II	Procuring Headlight (Hosted) Software with 150 iPads for the Construction Section. The software will assist Construction in improving their inspection and processes by eliminating paper (Daily Reports, Daily Diaries, Plans and Specifications).	3 – Execution	On-Track	Jan 2022	See detailed slide

Agency Level IT Projects

Tax Projects

Project	Project Description	Project Phase	Project Status	Go-Live Date	Notes & Items for Management Attention
MS Dynamics	This solution will provide DMF with the ability to obtain documentation electronically, securely and to automate the workflow, case management and reporting needs. Other work-flows and forms will be added once project is completed. Telecom company annual filing to DMF is now the focus .along with Tolls processing	3 – Execution	On-Track	Feb. 2022	None
STAARS	Migration of Taxation STAARS Application and its 3rd party applications to the Azure cloud supported by RSI.	3 – Execution	On-Track	Aug 2023	None