

Steven Sepe

From: Holly Adams <laserlounge.ri@gmail.com>
Sent: Monday, February 24, 2025 1:37 PM
To: House Health and Human Services Committee
Cc: Rep. Baginski, Jacquelyn M.; policastrogroup@gmail.com
Subject: Support Bill H-5351

Attn: Clerk Steve Sepe

What concerns led you to seek treatment with The Laser Lounge and what treatments did you receive? How long have you been client of The Laser Lounge?

I had hairy shoulders and was unable to go out with my friends to the beach without wareing a shirt. A friend introduced me to the Laser Lounge. They were comfortable with Holly, so I decided to visit. I've been seeing Holly for about 2yrs

Describe your experience with The Laser Lounge, what aspects of our services stood out to you during your treatment? What do you like best and would you recommend The Laser Lounge?

My experience with Holly and the Laser Lounge is awesome. I like that she took the time to explain each and every step in detail to where I had no questions as she answered them before I could ask them. I will definitely recommend Holly and the Laser Lounge

Do you feel as if The Laser Lounge listens to your concerns and answers all your questions? Do you feel that we worked with you to develop a treatment plan rather than feeling rushed?

Holly listens to every concerns I had (with the lasers) and answered each and every on in such great detailed that I fel comfortable in moving forward with the treatment. Never did I feel rushed, as a matter of fact, it took me a week to soak all the information in and not once did Holly or her staff call to pressure me into coming in. They gave me the time I needed to really think about it and I appreciate that

How would you rate the effectiveness of the treatment and care you received? Do you feel you received safe care?

I would rate the effectiveness a million out of ten. I no longer have to worry about if hair is sticking out around my neck, I don't have to really worry about what shirt to buy or wear. When I say a weight has literally been lifted off my back, I mean it. I can't thank Holly and the Laser Lounge enough. I have no doubt that I received safe care,

I do not want to lose my right to choose my provider. I wish to continue to receive my treatments at The Laser Lounge.

Name: Tim Johnson
#: 401.345.6655
Email: johnsontimothy@gmail.com

Phone

Address: 41 N. Loxley Dr Johnston RI 02919