



## Director's Office

One Capitol Hill | Providence, RI 02908 | (401) 222-2280

April 7, 2026

The Honorable Alex Marszalkowski  
Chairperson  
House Committee on Finance, Subcommittee on General Government  
State House, Room 35  
82 Smith Street  
Providence, RI 02903

Chair Marszalkowski:

Please find additional detail below in response to outstanding questions the Committee had during the Department of Administration budget hearing on March 18, 2026. Please let us know if the Committee has any further questions on these items or the Department of Administration's budget request.

Sincerely,

A handwritten signature in blue ink that reads "Thomas A. Verdi". The signature is written in a cursive style.

Thomas A. Verdi  
Acting Director, Department of Administration

cc: The Honorable Marvin L. Abney, Chairperson, House Committee on Finance  
The Honorable Members of the House Committee on Finance  
Sharon Reynolds Ferland, House Fiscal Advisor  
Christopher O'Brien, Committee Clerk

## Remote Work Practices and Policies

The Administration has an enterprise Teleworking Policy (Appendix 1) that affords employees the ability to work remotely for part of their work week as long as they can fully fulfill their duties outside of the office and have agreement with their supervisor. In order to telework, employees must complete the teleworking agreement paperwork and submit it to the Division of Human Resources. There are approximately 385 DOA employees who have a telework agreement on file with the Division. These agreements are generally worked out between the employee and their manager.

## ETSS New Job Classification Salaries

Pursuant to R.I. Gen. Laws § 36-4-15.1, for specialized information technology positions, the Personnel Administrator is authorized to modify, change, or amend any official pay plan for employees in the classified or unclassified service in order to create new job classifications, and/or modify the title, content, or pay grade of an existing job classification, for any new or existing specialized information technology positions until December 31, 2026.

In order to facilitate the conversation of ETSS contractors to FTE positions, the following job classifications will be modified, or created, with the below salaries:

Current Contractor Title	Contractor Bill Rate (HR)	Weekly Hours	CTR Yearly Cost	FTE Grade To be Hired	FTE Fully Loaded Cost	FTE Job Classification	Position Supports
Project Manager - Senior Information Technology	\$154.00	40	\$320,320	145	\$225,176	Sr IT Project Manager I (Existing Job Class)	RIBridges
Project Manager - Senior	\$117.89	35	\$214,560	139	\$177,083	Interdepartmental Project Manager (Existing Job Class)	RIBridges
System Security Manager - Senior	\$132.00	35	\$240,240	140	\$182,804	Security Operations Engineer (New Job Class)	RIBridges & ETSS
Project Manager - Senior Information Technology	\$145.00	35	\$263,900	141	\$188,909	Information Technology Low-Code Developer (New Job Class)	ETSS
Project Manager - Senior Information Technology	\$145.00	35	\$263,900	141	\$188,909	Information Technology Low-Code Developer (New Job Class)	ETSS
User Acceptance Tester - Senior	\$125.54	40	\$261,123	143	\$207,052	User Acceptance Tester Analyst Senior III (New Job Class)	RIBridges
System Security Analyst - Senior	\$118.89	35	\$216,380	138	\$171,712	Security Operations Center Analyst (New Job Class)	RIBridges & ETSS
Project Manager - Senior Information Technology	\$250.00	35	\$455,000	140	\$182,804	Identity and Access Engineer (New Job Class)	ETSS
Solution Architecture - Senior	\$119.00	35	\$216,580	138	\$171,712	Workplace Technology Solution Architect (New Job Class)	ETSS
Solutions Architect	\$129.50	35	\$235,690	145	\$225,176	Sr IT Project Manager I (Existing Job Class)	RIBridges
Project Manager - Senior	\$105.00	40	\$218,400	139	\$177,083	Interdepartmental Project Manager (Existing Job Class)	RIBridges
Project Manager - Senior	\$117.89	40	\$245,211	139	\$177,083	Interdepartmental Project Manager (Existing Job Class)	RIBridges
Project Manager - Senior (Release Manager)	\$117.89	35	\$214,560	139	\$177,083	Interdepartmental Project Manager (Existing Job Class)	RIBridges
FINAL POSITION UNDER EVALUATION							

Within 30 days of official personnel action, the necessary report will be submitted to the Governor, the Speaker of the House, the Senate President, and the chairpersons of the House and Senate Committees on Finance to report such action. This report will be submitted within the coming days.

## ERP

As promised during our testimony, we will continue to keep this body apprised of updates on progress with respect to system stabilization and the results of interim Director Verdi's assessments. Please don't hesitate to reach out to us.

## Appendix 1 - Teleworking Policy



# DEPARTMENT OF ADMINISTRATION Enterprise Policy

## HR-TELEWORKING-2018 DIVISION OF HUMAN RESOURCES Teleworking Policy

Date Issued 06/27/2018  
Revised Date 02/13/2023

### 1. Purpose

- a. The purpose of this Teleworking Policy is to define the State of Rhode Island Teleworking program and the guidelines under which it will operate. This policy is designed to assist managers and employees in understanding the teleworking environment. It provides a general framework for assessing and approving teleworking arrangements in Executive Branch State Agencies.
- b. The Department of Administration (DOA) allows Executive Branch State Agencies to enter into a teleworking agreement due to individual and agency circumstances in which there is a compelling operational reason for such arrangement as well as in emergencies. Appropriately planned and managed telework is a viable work option that can benefit managers, employees and customers of the State of Rhode Island.
- c. This Policy establishes the guidelines for teleworking by employees of the Executive Branch of the State of Rhode Island, including the following:
  - (i) Establishing the rules that each Executive Branch agency must follow when analyzing and approving requests to telework;
  - (ii) Establishing the terms and conditions of teleworking arrangements;
  - (iii) Memorializing the arrangements; and,
  - (iv) Reporting on the arrangements to the Department of Administration, Division of Human Resources.

### 2. Applicability/Suitability

- a. This Policy applies to employees and Agencies of the Executive Branch. Agency leadership must consider the mission and operational needs of their Agency when entering into a teleworking agreement. The employee's work must be of a nature wherein office based face-to-face interaction is infrequent or may be scheduled to permit teleworking. Due to tax and insurance consequences, teleworking sites must be in Rhode Island.

Jobs that require independent work time, infrequent office-based face-to-face interaction, and have defined tasks with specific, measurable results are suitable for telework. Telework is not suitable for all employees or positions, therefore, many employees and/or positions may be unable to participate in telework.

### 3. Definitions

- a. **Alternate Work Location:** An approved work site other than the employee's principal office/workstation location where official State business is performed. Such locations may include, but are not limited to, employees' homes or satellite offices.
- b. **Appointing Authority:** The person or group of persons having power by virtue of the constitution, a statute or lawfully delegated authority to make appointments to positions in the state service. This is often the director, secretary, or commissioner of an Agency.
- c. **Emergencies:** A situation that prevents an Agency from performing its mission-essential functions at its primary and other essential facilities, leading to the activation of the Agency's Continuity of Operations Plan (COOP), or a temporary or emergency situation due to weather or a natural disaster. During this type of teleworking, a formal agreement is not required.
- d. **Employee:** For the purpose of this policy, an "employee" is defined as any individual who is paid through the state payroll system.
- e. **Executive Branch State Agency:** An agency, board or commission of which the director, commissioner or other authority is appointed by and/or reports to the Governor. This includes the fourteen state departments, as well as all boards and commissions that report to the Governor, such as but not limited to the Rhode Island State Council of the Arts, the Board of Elections, the Ethics Commission, the Public Utilities Commission, and Executive Military. Not included as an Executive Branch State Agency is any entity with a separately elected official, such as the respective offices of the General Treasurer, Lt. Governor, Secretary of State, or Attorney General. Separate branches of government and educational entities, such as the State colleges, or the Department of Education, are excluded from this policy.
- f. **Principal Office:** The State office, workstation, or other state-run property to which the employee reports on a regular and recurring basis, receives direction, and/or returns to, if the Agency recalls the employee or terminates the Teleworking Agreement.
- g. **Teleworking (or telecommuting):** Teleworking is a voluntary, work flexibility arrangement whereby an employee may be authorized by the Agency to perform the duties and responsibilities of such employee's position from an Alternate Work Location for all or part of the workweek in order to reduce transit and commuting time, decrease the need for parking and office facilities, benefit the environment, maximize productivity and efficiency, accommodate work during emergencies and/or improve work-life balance. Teleworking is not an entitlement or a statewide benefit. It is an alternative method of meeting the needs of the State.
- h. **Teleworking Agreement:** A written agreement between the Agency and the employee that details the terms and conditions of the employee's work away from their Principal Office. A Teleworking Agreement is *required* for telecommuting to be approved.

#### 4. Procedures for Compliance

##### a. General

- (i) Any employee of an Executive Branch State Agency may be authorized by their Appointing Authority or that person's designee, and the Executive Director of Human Resources/Personnel Administrator to participate in a teleworking arrangement. Approval of such arrangement may be granted only where it is determined to be in compliance with the guidelines established in this policy. The guidelines of the teleworking program and the determination of whether an employment position is appropriate for such program shall be determined by the respective Agency based on business needs and operational requirements.
- (ii) Participation in a teleworking arrangement is voluntary and subject to the prior written approval of the employee, the employee's immediate supervisor, the Appointing Authority, and the Executive Director of Human Resources/Personnel Administrator. Approval, formalized in a Teleworking Agreement, must be completed prior to the start of the employee's telework schedule. The original Teleworking Agreement and any revisions must be kept by the Agency, with a copy of each document provided to the employee and a copy forwarded to the Executive Director of Human Resources/Personnel Administrator for the employee's personnel file.
- (iii) The Agency, in coordination with the Executive Director of Human Resources/Personnel Administrator, has the discretion to approve or deny teleworking requests based upon its assessment of the employee's proposal in accordance with the guidelines set forth in this policy and the business needs of the agency.
- (iv) All teleworking arrangements shall be on a temporary basis only and may be terminated as required by agency operating needs. The maximum duration of a teleworking arrangement is twelve (12) months. If a teleworking employee (teleworker) and the Agency want to continue the teleworking arrangement, the employee must submit a new request for consideration to the agency.
- (v) Teleworking is not an entitlement or employee right. It is a management option, approved on a case by case basis. The duration of permission for the Teleworking arrangement is entirely at the will and discretion of the Appointing Authority, which retains the right to determine the time, place and manner of the Teleworking agreement. The Teleworking employee is covered by and will adhere to all laws, regulations and state and agency policies and procedures. Failure to follow laws, regulations and state and agency policies and procedures may result in termination of the teleworking arrangement and/or disciplinary action.
- (vi) The state model for teleworking is a hybrid model, where employees work part of their week at their principal office and part of their week at an alternative work site. If an employee is requesting to work remotely full-time, they must have a conversation with their manager and be able to demonstrate the reason for full-time remote work and how they will fulfill all assigned tasks and requirements.

- (vii) Teleworking does not change the nature of the work a state employee is expected to perform, the hours the employee is expected to be working, or the employee's Principal Office.
- (viii) Teleworkers will receive the same treatment and opportunities as non-teleworkers (e.g., work assignments, awards and recognition, development opportunities, promotions).
- (ix) If a teleworker is moved into a new job classification requiring a probationary or trial period, has a change of position, transfers to another agency or division, or assumes duties inconsistent with teleworking, the teleworking arrangement will be terminated effective the date of appointment or transfer.
- (x) An employee's participation in the Teleworking program is voluntary. The employee, manager, director, or other authorized official may terminate the Teleworking arrangement at any time for any reason; however, written notice will be provided at least 10 days prior to the termination date, unless circumstances require a shorter notice. Issues regarding approval for participation in the Teleworking program may be appealed in accordance with the applicable collective bargaining agreement grievance procedure.

b. Eligibility

- (i) Employees must meet the following criteria to be eligible to participate in the Teleworking program:
  1. Be employed in or assigned to a position which is conducive to Teleworking in that the job has defined tasks with clearly measurable results, assignments do not require frequent office-based face-to-face interaction, and the employee requires minimal or no special materials or equipment to perform his/her job duties;
  2. Have been currently assigned to the agency and position for at least six (6) months;
  3. Demonstrate satisfactory performance and productivity;
  4. Have no record of disciplinary action within the past twelve (12) months that would cast doubt on the employee's ability to successfully telework or that would negatively impact the integrity of the Teleworking program;
  5. Have demonstrated self-motivation, self-discipline, the ability to work independently, and the ability to meet or exceed deadlines;
  6. Be available for and attend on-site meetings, training sessions and conferences as requested by the supervisor, manager, or agency director, or as regularly scheduled;
  7. Be reachable by phone, email, video conferencing or other established method during regular work hours or other hours as required of the position and be available for all required conference calls;
  8. The teleworker must be able to establish and maintain a dedicated workspace that is quiet, clean and safe from hazards and other dangers to the employee and equipment, with adequate lighting and ventilation;
  9. The teleworking arrangement must not create any impediment to the effective accomplishment of the employee's work or the Agency's business and operational needs and requirements;

10. Comply with all State, agency and departmental policies, procedures, and regulations, including the Teleworking agreement and the Technology Acceptable Use Policy.
- (ii) Emergencies may create the need for temporary teleworking, as duty assignments permit, due to weather, natural disaster, public health crisis or other immediate and unforeseen emergency situation. During this type of teleworking arrangement, a formal agreement is not required. However, Appointing Authority approval is required in all instances where an employee performs work at an alternate site.

c. Process

- (i) Any employee who desires to telework must submit a formal Teleworking Request to their direct supervisor for review. The supervisor will coordinate the review of the formal request with any other applicable management personnel and the Appointing Authority. Upon determination by the Appointing Authority that there is a compelling reason for an employee to telework, the Appointing Authority may, with approval of the Executive Director of HR/Personnel Administrator, prepare a Teleworking Agreement and establish a Teleworking schedule for the employee.
- (ii) The Agency Director in coordination with the Executive Director of HR/Personnel Administrator, has the sole discretion to approve or deny teleworking requests based on the assessment of the employee's proposal, the eligibility criteria (as described above), and the operating needs of the Agency. If the Teleworking arrangement is approved, the supervisor will meet with the employee to sign the Teleworking Agreement and ensure the employee fully understands their responsibilities. The supervisor then will provide a fully signed copy to the employee, Appointing Authority, and the Executive Director of HR/Personnel Administrator for the employee file.
- (iii) Any request by an employee for a modification of an approved Teleworking Agreement must be submitted to and approved by the employee's supervisor.
- (iv) Denials of teleworking requests and termination of teleworking arrangements must include the reason in writing to the requesting employee. Denials and terminations of teleworking arrangements must be based on operational needs or performance. Denials of teleworking and termination of teleworking arrangements must not be an alternative means of imposing discipline for conduct unrelated to teleworking.
- (v) Where there are multiple employees in a department, agency or office who are teleworking, telework schedules shall be determined at the discretion of the Appointing Authority. Union employees should refer to their collective bargaining agreement for rules that govern this process for applicable unionized employees.
- (vi) An employee must be given a detailed reason for the termination of an approved teleworking arrangement in writing 10 days in advance of the termination unless circumstances require a shorter notice

- (vii) Issues regarding approval or denial for participating in teleworking for a union member, as well as termination of a teleworking arrangement, may be appealed in accordance with applicable collective bargaining agreement grievance procedure.

b. Terms and Conditions

- (i) **Terms of Employment.** The teleworker's terms and conditions of employment shall remain the same as for non-teleworking employees. Employee salary, benefits, leave and work hours shall not change as a result of teleworking. Salary, benefits, work status and work hours will remain subject to the rules governing the appropriate collective bargaining agreement or existing State statutes and regulations.

Employee rights provided under the employee's collective bargaining agreement between the State and the employee unions are neither enhanced nor abridged by participating in a Teleworking Agreement.

- (ii) **Policies.** The teleworking employee is bound by all state and agency policies, practices, rules and procedures as if working at the Principal Office. Failure to follow state and agency policies, practices, rules and procedures may result in termination of the teleworking arrangement and/or disciplinary action.
- (iii) **Work Product.** All employment-related work product and programs created or developed by the teleworker in the course of employment, whether created using Information Technology Resources (ITRs) or the telecommuter's software, hardware, or other equipment, is and will remain the property of the State of Rhode Island.
- (iv) **Hours of Work.** The teleworker will have regularly scheduled work hours. Work schedules for employees must be in compliance with the Fair Labor Standards Act and all applicable Merit Rules. The employee must have the manager's written approval for any special adjustments to the schedule, including overtime worked.
- (v) **Communication.** While teleworking, the employee shall be reachable by telephone, email and video conferencing (e.g., MS Teams, Zoom) during regular working hours in order to communicate with their supervisor to receive assignments and complete work in accordance with the supervisor's instructions and to be accessible to co-workers and members of the public as required. The employee and supervisor shall agree upon an expected turnaround time for responses. The teleworker must notify the supervisor if they leave the teleworking location during work hours just as the employee would if they were in the office. The teleworker must also notify the supervisor if they are not performing work due to illness or personal reasons and must follow the normal procedures for requesting time off.
- (vi) **Meetings.** Employees must be on-site at the Principal Office for all required meetings at the supervisor's request. Business meetings shall not be held at the Alternate Work Location. When a meeting is called with short notice, the supervisor may provide a telephone conference line or video conference meeting invite as an alternative to requesting in person attendance.
- (vii) **Performance and Evaluations.** Work tasks and projects, corresponding deadlines and the expected work performance will be defined and measured. The

teleworker will meet with the supervisor to receive assignments and to review completed work. The teleworker will complete all assigned work according to procedures mutually agreed upon with the supervisor. The teleworker will be required to adhere to those performance standards agreed upon with the supervisor for telecommuting purposes and the evaluation of the employee's job performance will be based on such established standards. The teleworker and supervisor will meet at regular intervals to review the teleworker's work performance. Performance must remain satisfactory to remain a telecommuter

- (viii) **Alternate Work Location.** As noted above, the teleworker must establish and maintain a dedicated workspace that is quiet, clean and safe, free from hazards and other dangers to the employee and equipment, with adequate lighting and ventilation. Management reserves the right to inspect such home workstation or alternate location upon approval of the teleworking arrangement and from time to time thereafter.
- (ix) **Technology.** Employees who handle sensitive data should not be teleworking if they do not have a State-managed device to protect that sensitive data. Managed device means that it is either State-issued, or enrolled in the Bring-Your-Own-Device (BYOD) program; making it a managed device. BYOD is primarily used for vendors who supply State contractors with laptops to access State systems.
1. Consistent with the State of Rhode Island Department of Information Technology's (DoIT's) Virtual Private Network (VPN) Access Policy, DoIT will, in most cases, provide access to and support for VPN and the network. The network, VPN and DoIT applications and data are State of Rhode Island information technology resources (ITRs).
  2. At the sole discretion of the agency, and subject to the availability of spare equipment, the agency may provide the teleworker with computer equipment. For agencies that have the ability to provide a computer or other job-specific equipment to be used at the home office or alternate worksite, the teleworker is responsible for the equipment's safekeeping, including while in transport. All electronic equipment must be connected to a grounded electrical outlet and a surge protector.
- (x) **Equipment.** Home workspace furniture, equipment, telephone lines and internet services, including all expenses related thereto, will be provided by and are the responsibility of the teleworker.
1. With the exception of VPN, DoIT's network, and state-managed devices, employees are responsible for the equipment, software, connectivity, maintenance and support required by them to telework. The State is not responsible for any damages to the teleworker's equipment or property that may result from participation in this teleworking agreement.
  2. State equipment and software shall be used exclusively by the teleworker for the purpose of conducting agency business. Personal use is prohibited, including use by any other members of the household.
  3. Any equipment provided by the agency remains the property of the State and must be returned at the conclusion of the telecommuting agreement or as requested by the agency at any time. State owned equipment used in the

normal course of employment will be maintained, serviced and repaired by the State.

4. The teleworker must comply with all State of Rhode Island, DoIT policies and procedures (<http://operations.doit.ri.gov/policy/>), Enterprise policies and procedures (<https://www.ri.gov/app/doa/policies/?page=7>), and Agency policies and procedures to ensure that all security measures are in place to protect equipment, data, and information from physical damage, theft, loss or access by unauthorized individuals.
  5. The teleworker will be responsible for any intentional damage to State equipment, damage resulting from gross negligence of the employee or any other person in the employee's household, damage resulting from a power surge if a surge protector is not used, and State equipment lost while in the care, custody or control of the teleworker.
  6. The teleworker's supervisor shall maintain an inventory of State-owned equipment at the teleworker's home office or Alternate Work Location. The supervisor will ensure that all such equipment is immediately returned upon request, termination of the Teleworking Agreement and/or termination of employment.
- (xi) **Expenses.** Expenses incurred as a result of a teleworking arrangement will not be reimbursed by the State including, but not limited to, the following: usage, maintenance and repair fees for privately owned computers, heating, electricity, water, security, insurance, telephone, internet, space usage and travel between Principal Office and Alternate Work Location. In addition, time spent travelling between the Principal Office and Alternate Work Location is not compensable as time worked and will not be included for the purpose of calculating overtime. Such travel is commute time.
1. The teleworker may be allowed reimbursement for the use of his/her automobile for official state business in accordance with the Office of Accounts and Controls Policy/Procedure A-46 and A-46ET (<http://controller.admin.ri.gov/Policies/index.php>) pertaining to In-State Travel.
  2. Teleworkers with state-issued cellular phones must comply with the Office of Accounts and Controls Policy/Procedure A-69 (<http://controller.admin.ri.gov/Policies/index.php>). For teleworkers who do not have state-issued cellular phones, any work-related long distance phone calls should be planned for in-office days. However, where this is not feasible, and prior written approval is obtained from the supervisor, the teleworker will submit an expense report along with a log of long-distance business calls and an itemized copy of the telephone bill listing the additional charges.
- (xii) **Office Supplies.** The agency will provide any necessary office supplies. Office supplies should be obtained during the teleworker's days in the principal office. Out-of-pocket expenses for supplies normally available through the agency will not be reimbursed.
- (xiii) **Dependent Care.** Telecommuting is not intended to serve as a substitute for child, adult care or other personal obligations. If children or adults in need of

primary care are in the Alternate Work Location during the employee's work hours, another individual must be present to provide the care.

- (xiv) **VPN Issues at Principal Office.** If a VPN failure occurs in the communication link between the remote work location and the Principal Office and the failure extends for more than one hour, the employee will have two (2) hours of paid time to report to the Principal Office or may request leave time for the period of the VPN failure.
- (xv) **Essential Employees.** If the State offices are closed due to an emergency or inclement weather, and the teleworker is an "essential employee" as determined by their Appointing Authority (or designee), the supervisor will contact the teleworker. The teleworker may then continue to work at the Alternate Work Location. If there is an emergency at the telework site, such as a power outage, the teleworker must notify the supervisor as soon as possible. The teleworker may be assigned to the Principal Office or may request the supervisor's approval to discharge annual leave or leave without pay in accordance with normal policy.
- (xvi) **Injuries.** The employee will be covered by workers' compensation insurance for job-related injuries that occur in the Alternate Work Location, including the teleworker's home office, arising strictly out of and within the course of employment, during the defined work hours. If a work-related injury occurs during the defined work hours, the employee must immediately report the injury to the supervisor and follow the State's protocol regarding the reporting of injuries for employees injured in the Principal Office. The State reserves the right to access and inspect the Alternate Work Location to investigate reports of injury.
  - 1. Workers' compensation does not apply to injuries which occur in the home that are not job related. The State does not assume responsibility for injuries occurring outside of the designated work hours, outside the agreed upon designated telecommuting home office, based on activities that are not work related, or to persons other than the teleworker at the Alternate Work Location. Any such injuries are the responsibility of the teleworker.
- (xvii) **Leave.** The teleworker will be required to use applicable sick, vacation or other leave accruals if the employee is unable to work any portion of the scheduled workday. The employee must obtain supervisory approval prior to taking leave in accordance with State policy. Telecommuting may not be used in lieu of any type of leave.
- (xviii) **Confidential/Privileged Information.** Security of confidential information is of the utmost concern and importance to the State. For telework arrangements that have security and/or confidentiality requirements, procedures must be established by the agency and teleworker to guarantee protection of confidential information. Teleworkers must take all precautions necessary to safeguard and secure confidential and/or proprietary information in their Alternate Work Location and prevent unauthorized access to any State data and systems, consistent with the expectations of information and asset security for employees working at the principal office/workstation. Please refer to the [Division of Information Technology's \(DOITs\) Acceptable Use Policy](#) for more information.
  - 1. Materials, documents, etc., that the teleworker transports to and from the official workstation to the teleworking location are his/her responsibility and

must be kept confidential and secure. The teleworker must protect the agency records from unauthorized disclosure or damage and must comply with all state and agency policies and procedures regarding such matters. Breaches of information security while telecommuting, whether by accident or otherwise, may be grounds to immediately terminate the telecommuting arrangement and may be cause for disciplinary action.

- (xix) **Taxes.** Telecommuters are solely responsible for the tax and legal implications of the use of their home office or alternate work location for business purposes and are solely responsible for any IRS, state, and local government regulations and restrictions. The State will not provide tax guidance nor assume any additional tax liabilities.
- (xx) **Insurance.** Homeowners/renters and auto insurance are the responsibility of the teleworker. Teleworkers are advised to consult with their insurance agent for information regarding home offices.
- (xxi) **Zoning Ordinances.** The teleworker is responsible for ensuring compliance with any local zoning ordinances related to maintaining a home office.
- (xxii) **Records Retention.** Products, documents, and records used, revised and/or developed while teleworking shall be stored in the State's computerized record system, on secured State-owned flash drives or, as necessary in hard copy file folders and maintained in accordance with records retention requirements. Such products, documents and records shall remain the property of the State.
- (xxiii) **Travel.** Time spent travelling between the Principal Office and Alternate Work Location is not compensable as time worked and will not be included for the purposes of calculating overtime. State-wide regulations, agency policies and procedures concerning travel which apply to employees working at the principal office, that do not conflict with this Policy, also apply to teleworking employees.
- (xxiv) **Conduct.** In accordance with Personnel Rule 6.02, it is the duty of every employee to so conduct himself/herself inside and outside his/her office as to be worthy of the esteem a public employee must enjoy.

Similarly, in accordance with RIGL § 36-14-1, it is the policy of the state of Rhode Island that public officials and employees must adhere to the highest standards of ethical conduct, respect the public trust and the rights of all persons, be open, accountable, responsive, avoid the appearance of impropriety, and not use their position for private gain or advantage. Behavior that discredits a Department and the State cannot and will not be tolerated.

Therefore, teleworkers must be mindful of the image presented during the workday, must avoid personal disruptions, and must not be involved in any activities which would in any way interfere with the teleworker's performance of duties or reflect negatively on the State. For example, working in the yard, grocery shopping, running personal errands, etc. would all be prohibited during teleworking hours.

## 5. Management Responsibilities

- a. Determining employee eligibility subject to the Policy guidelines and criteria.



- b. Reviewing new, revised or renewal teleworking requests/agreements to ensure proper completion and approve or deny in accordance with the required timelines listed in this policy.. Denials must include the rationale/reason in writing to the requesting employee. Denial decisions must be based on operational needs or performance and not for personal reasons.
- c. Understanding and strategically assessing work-related needs relative to the teleworking requests/agreements and Agency requirements.
- d. Communicating expectations for compliance in accordance with the Policy and facilitate maintaining open communications across the members of the work group.
- e. Maintaining records and information necessary for evaluation of the teleworking program and in accordance with the Policy and Division of Human Resources requirements.
- f. Ensuring accurate and timely telework time reporting, to include providing the Division of Human Resources with a list of employees with agreement extension dates for those who have agreements set to expire as applicable.
- g. Evaluating performance of teleworking employees in a manner consistent with the evaluation of other teleworking and non-teleworking employees.
- h. Assessing whether teleworking employees are in compliance with all requirements of the teleworking policy, including all existing security policies, the protection of personally identifiable information and confidential business information.
- i. Providing employees with advance notice often (10) days- unless circumstances require a shorter notice - if a teleworking arrangement is to be terminated before the agreement's set expiration date.

**6. Repercussions for Noncompliance**

- a. Failure to follow state and agency policies, practices, rules and procedures may result in termination of the teleworking arrangement and/or disciplinary action.
- b. Unless otherwise prohibited by law, the State expressly reserves the right to modify this policy without notice.

**7. Signatures**

  
 \_\_\_\_\_  
 Division Director

2/23/23  
 \_\_\_\_\_  
 Date

Deborah A. Dawson  
 \_\_\_\_\_  
 Director of Administration

2/23/2023  
 \_\_\_\_\_  
 Date





STATE OF RHODE ISLAND
DEPARTMENT OF ADMINISTRATION
Division of Human Resources

Teleworking Agreement

Employee Name: \_\_\_\_\_

Employee Job Title: \_\_\_\_\_

I \_\_\_\_\_ attest that I have reviewed the current Department of Administration's Teleworking Policy and agree to comply with the terms and conditions in said policy in addition to the following:

- I agree to spend approved Telework time performing the assigned duties and responsibilities of my position
I agree to maintain contact with my work unit, as appropriate, to successfully perform my assigned duties and responsibilities
I agree to maintain a safe work environment that is conducive to productivity
I have made arrangements, if applicable, for dependent care, and personal disruptions such as non-business telephone calls and visitors will be kept to a minimum
I understand that this telework arrangement is a privilege and is not an employee right
I understand that the State is not liable for any damages to my personal or real property while I am performing official duties at my alternate work location
I understand that I must immediately report to my manager or supervisor any work-related injuries that occur while in the Telework arrangement
I understand this arrangement shall not be the basis for any claim regarding overtime, mileage, or any benefit that would not be provided at the regular workstation. My salary, job responsibilities, benefits, rights, and insurance coverage will remain the same as the applicable bargaining unit contract
I understand that this arrangement is effective from (enter dates: mm/dd/yy) \_\_\_\_\_ to \_\_\_\_\_, and that it can be modified, amended, or terminated at any time by written notification from the agency head or designee in accordance with the procedures detailed in the Teleworking Policy.
I understand that should a performance issue arise, my participation in this program shall be terminated in and I will return to my official workstation in the State Offices in accordance with the procedures detailed in the Teleworking Policy.
Additional conditions agreed to by the telecommuting employee and management:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I understand and have received the Department of Administration's Teleworking Policy and agree to comply with all the agencies policies and procedures.

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date



STATE OF RHODE ISLAND  
DEPARTMENT OF ADMINISTRATION  
Division of Human Resources

Teleworking Agreement

Employee Name: \_\_\_\_\_

Employee Job Title: \_\_\_\_\_

I reviewed the request and the employee eligibility criteria and the needs of the organization. Based on this review, I have determined that the Telework Arrangement should be  Approved  Denied

\_\_\_\_\_  
*Manger/Supervisor Signature*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Division Director Signature*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Executive Director of Human Resources/Personnel Administrator Signature*

\_\_\_\_\_  
*Date*



STATE OF RHODE ISLAND
DEPARTMENT OF ADMINISTRATION
Division of Human Resources

Teleworking Request Form

To be completed by requesting employee. Please Print.

Employee Name: \_\_\_\_\_ Employee Job Title: \_\_\_\_\_

Division: \_\_\_\_\_ Director Name: \_\_\_\_\_

Union Affiliation (local) if applicable: \_\_\_\_\_

I would like to Telework beginning on: \_\_\_\_\_
MM-DD-YYYY

I would like to Telework on the following days: (check all that apply)

[ ] Monday [ ] Tuesday [ ] Wednesday [ ] Thursday [ ] Friday

My teleworking hours will be: (scheduled breaks to be taken within this time)

[ ] 7:30am - 3:00pm [ ] 8:00am - 3:30pm [ ] 8:30am - 4:00pm [ ] 9:00am - 4:30pm

[ ] If the above do not apply, please check here and indicate teleworking hours: \_\_\_\_\_

I believe the following task(s) that I am currently assigned might be appropriate for teleworking:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Additional information or special notes:

\_\_\_\_\_  
\_\_\_\_\_

I have read the State's current Teleworking Policy and related documents and agree to comply with all provisions in these documents.

Attached is my completed Telework Agreement which will need to be reviewed and approved along with this request form by my Manager/Supervisor, the Agency Division Director, and the Executive Director of Human Resources/Personnel Administrator.

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date