Department of Labor and Training

House Fiscal Staff Presentation
FY 2019 Revised and FY 2020 Recommended
FY 2020 - FY 2024 Capital Recommendation
April 10, 2019
Agency Responsibilities:
- Provides workforce development
- Provides employment services and educational services
- Enforces labor laws, prevailing wage rates, and workplace health and safety standards
- Provides income support for unemployed and temporarily disabled workers
# Summary by Source

<table>
<thead>
<tr>
<th></th>
<th>FY 2019 Enacted</th>
<th>FY 2019 Revised</th>
<th>FY 2020 Governor</th>
<th>Change to Enacted</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Revenues</td>
<td>$14.5</td>
<td>$15.8</td>
<td>$15.8</td>
<td>$1.3</td>
</tr>
<tr>
<td>Federal Funds</td>
<td>40.8</td>
<td>45.4</td>
<td>40.0</td>
<td>(0.8)</td>
</tr>
<tr>
<td>Restricted Receipts</td>
<td>39.0</td>
<td>30.3</td>
<td>32.5</td>
<td>(6.5)</td>
</tr>
<tr>
<td>Other Funds</td>
<td>364.0</td>
<td>354.7</td>
<td>366.0</td>
<td>2.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$458.2</strong></td>
<td><strong>$446.3</strong></td>
<td><strong>$454.3</strong></td>
<td><strong>$(3.9)</strong></td>
</tr>
</tbody>
</table>

$ in millions
Summary by Source

- General Revenues: 3%
- Federal Funds: 9%
- Restricted Receipts: 7%
- Other Funds: 81%
Summary by Source Excluding TDI/TCI/UI Payments

- Federal Funds: 40%
- Restricted Receipts: 33%
- General Revenues: 16%
- Other Funds: 11%
## Summary by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>FY 2019 Enacted</th>
<th>FY 2019 Revised</th>
<th>FY 2020 Governor</th>
<th>Change to Enacted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries &amp; Benefits</td>
<td>$42.4</td>
<td>$41.3</td>
<td>$46.6</td>
<td>$4.3</td>
</tr>
<tr>
<td>Contract Services</td>
<td>4.9</td>
<td>4.9</td>
<td>4.5</td>
<td>(0.4)</td>
</tr>
<tr>
<td>Operating Expenses</td>
<td>12.8</td>
<td>13.6</td>
<td>11.5</td>
<td>(1.3)</td>
</tr>
<tr>
<td>Assistance and Grants</td>
<td>390.1</td>
<td>378.4</td>
<td>383.3</td>
<td>(6.8)</td>
</tr>
<tr>
<td>Capital</td>
<td>1.4</td>
<td>0.2</td>
<td>0.2</td>
<td>(1.2)</td>
</tr>
<tr>
<td>Transfers</td>
<td>6.6</td>
<td>7.9</td>
<td>8.2</td>
<td>1.6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$458.2</strong></td>
<td><strong>$446.3</strong></td>
<td><strong>$454.3</strong></td>
<td><strong>$(3.9)</strong></td>
</tr>
</tbody>
</table>

$ in millions
Summary by Category

- Assistance and Grants: 84%
- Capital Purchases and Equipment: 0%
- Contract Professional Services: 1%
- Operating Supplies and Expenses: 3%
- Operating Transfers: 2%
- Salaries and Benefits: 10%
Summary by Category Excluding TDI/TCI/UI

- Salaries and Benefits: 44%
- Contract Professional Services: 4%
- Operations Supplies and Expenses: 11%
- Assistance and Grants: 33%
- Operating Transfers: 8%
- Capital Purchases and Equipment: 0%
- Capital Purchases and Equipment: 0%
- Capital Purchases and Equipment: 0%
- Capital Purchases and Equipment: 0%
- Capital Purchases and Equipment: 0%
- Capital Purchases and Equipment: 0%
Centralized Services

- 2017 Assembly authorized establishment of internal service funds for centralized services
  - Information technology, capital asset management & maintenance, & human resources
- Costs previously budgeted in DOA
  - 2018 Assembly included costs in user agency budgets
  - Final FY 2018 & FY 2019 budget
## Centralized Services

<table>
<thead>
<tr>
<th>All Funds</th>
<th>FY 2019 Enacted</th>
<th>FY 2019 Revised</th>
<th>Chg. to Enacted</th>
<th>FY 2020</th>
<th>Chg. to Enacted</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT</td>
<td>$3,276,287</td>
<td>$2,711,189</td>
<td>($565,098)</td>
<td>$2,539,807</td>
<td>($736,480)</td>
</tr>
<tr>
<td>HR</td>
<td>614,567</td>
<td>619,147</td>
<td>4,580</td>
<td>749,581</td>
<td>135,014</td>
</tr>
<tr>
<td>Facilities</td>
<td>2,548,848</td>
<td>2,286,053</td>
<td>(262,795)</td>
<td>2,439,962</td>
<td>($108,886)</td>
</tr>
<tr>
<td>Total</td>
<td>$6,439,702</td>
<td>$5,616,389</td>
<td>($823,313)</td>
<td>$5,729,350</td>
<td>($710,352)</td>
</tr>
<tr>
<td>GR</td>
<td>$866,413</td>
<td>$1,074,580</td>
<td>$208,167</td>
<td>$1,239,625</td>
<td>$373,212</td>
</tr>
</tbody>
</table>

- There appears to be some disconnect with amounts showing as spent and budget expectation
  - Charges only to federal funds according to ISF Q2 report
Statewide Savings Initiatives

- Governor distributes statewide general revenue savings enacted for FY 2019 in the Department of Administration
  - Prompt Payment - $0.4 million
    - Vendors voluntarily offer a discount if payments are received within an agreed upon date
  - Contracts - $3.0 million
    - Effort to reduce costs of certain commodities
      - Food, maintenance, office equipment, telecommunications
  - Insurance - $0.5 million
    - Reductions in policies for property & crime
## Statewide Savings Initiatives

<table>
<thead>
<tr>
<th>Initiative</th>
<th>FY 2019 Revised</th>
<th>FY 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prompt Payment</td>
<td>($179)</td>
<td>($179)</td>
</tr>
<tr>
<td>Contract</td>
<td>(19,235)</td>
<td>(19,864)</td>
</tr>
<tr>
<td>Insurance</td>
<td>(445)</td>
<td>(435)</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>($19,856)</strong></td>
<td><strong>($20,478)</strong></td>
</tr>
</tbody>
</table>

- Non general revenue savings are not reflected
Target Budget

- Budget Office provided general revenue target of $14.1 million
  - Current service adjustments of $0.1 million
  - 5.0% reduction of $0.5 million
- No constrained requests submitted
- Recommendation is $1.2 million above current service
# FY 2018 Experience

<table>
<thead>
<tr>
<th>General Revenues</th>
<th>$ in millions</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2018 Enacted</td>
<td>$8.1</td>
</tr>
<tr>
<td>FY 2018 Q1 – DLT</td>
<td>$8.1</td>
</tr>
<tr>
<td>FY 2018 Gov.</td>
<td>$9.0</td>
</tr>
<tr>
<td>FY 2018 Q3 – DLT</td>
<td>$9.1</td>
</tr>
<tr>
<td>FY 2018 Assembly Final</td>
<td>$9.0</td>
</tr>
<tr>
<td>FY 2018 Actual</td>
<td>$12.9</td>
</tr>
<tr>
<td>Overspend</td>
<td>$3.9</td>
</tr>
</tbody>
</table>

$ in millions
Budget Issues

- Staffing - Overview
  - Unemployment Administration
  - Workforce Regulation and Safety
  - Employer Tax Transfer
  - Medicaid Assessment Positions
  - Grant Unit and Audit Unit
- Governor’s Workforce Board
- Real Jobs RI
- Workforce Development Services Grants
- Benefits
- Capital Projects
## Staffing

### Full-Time Equivalent Positions

<table>
<thead>
<tr>
<th>Full-Time Positions</th>
<th>FTEs</th>
<th>Chg. To Enacted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enacted Authorized</td>
<td>409.7</td>
<td>-</td>
</tr>
<tr>
<td>FY 2019 Gov. Rev.</td>
<td>409.7</td>
<td>-</td>
</tr>
<tr>
<td>FY 2020 Request</td>
<td>409.7</td>
<td>-</td>
</tr>
<tr>
<td>FY 2020 Governor</td>
<td>451.7</td>
<td>42.0</td>
</tr>
<tr>
<td>FY 2020 Funded FTE</td>
<td>422.4</td>
<td>12.7</td>
</tr>
<tr>
<td>Filled as of March 30</td>
<td>389.2</td>
<td>(20.5)</td>
</tr>
<tr>
<td>FY 2018 Average Filled</td>
<td>401.5</td>
<td>(8.2)</td>
</tr>
</tbody>
</table>
## Staffing

<table>
<thead>
<tr>
<th>FY 2020 Governor Recommendation</th>
<th>DLT</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Salaries (in millions)</td>
<td>$29.7</td>
<td>$1,249.1</td>
</tr>
<tr>
<td>Turnover (in millions)</td>
<td>(2.1)</td>
<td>(42.9)</td>
</tr>
<tr>
<td>Turnover %</td>
<td>6.5%</td>
<td>3.4%</td>
</tr>
<tr>
<td>Turnover FTE</td>
<td>29.3</td>
<td>529.0</td>
</tr>
<tr>
<td>FY 2020 FTE recommended</td>
<td>451.7</td>
<td>15,413.1</td>
</tr>
<tr>
<td>Funded FTE</td>
<td>422.4</td>
<td>14,884.1</td>
</tr>
<tr>
<td>Excluding Transfer/New</td>
<td>380.4</td>
<td>14,879.1</td>
</tr>
<tr>
<td>Filled as of March 30</td>
<td>389.2</td>
<td>14,131.4</td>
</tr>
<tr>
<td>Funded but not filled</td>
<td>(8.8)</td>
<td>752.7</td>
</tr>
</tbody>
</table>
Staffing – Current Year

<table>
<thead>
<tr>
<th></th>
<th>July 1, 2018</th>
<th>March 30, 2019</th>
<th>Average</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>387.2</td>
<td>389.2</td>
<td>387.8</td>
</tr>
</tbody>
</table>
Staffing - Overview

- **FY 2020 - $45.6 million, 451.7 FTE**
  - $3.3 million more than enacted
  - Funds approx. 422.4 positions
  - Includes current service adjustments
    - Also $50,740 for statewide benefit savings
- **FY 2019 Revised - $40.3 million, 409.7 FTE**
  - $2.0 million less than enacted
  - Funds approx. 394.8 positions
  - Includes $76,047 for statewide benefit savings
### Staffing by Source

<table>
<thead>
<tr>
<th>Source</th>
<th>FY 2019 Enacted</th>
<th>FY 2019 Revised</th>
<th>FY 2020 Governor</th>
<th>Change to Enacted</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Revenues</td>
<td>$3,292,200</td>
<td>$4,479,211</td>
<td>$3,828,298</td>
<td>$536,098</td>
</tr>
<tr>
<td>Federal Funds</td>
<td>20,788,972</td>
<td>18,774,414</td>
<td>21,103,023</td>
<td>314,051</td>
</tr>
<tr>
<td>Restricted Receipts</td>
<td>9,970,421</td>
<td>11,154,324</td>
<td>14,391,492</td>
<td>4,421,071</td>
</tr>
<tr>
<td>Other Funds</td>
<td>8,324,151</td>
<td>6,890,797</td>
<td>7,314,609</td>
<td>(1,009,542)</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$42,375,744</strong></td>
<td><strong>$41,298,746</strong></td>
<td><strong>$46,637,422</strong></td>
<td><strong>$4,261,678</strong></td>
</tr>
</tbody>
</table>
Unemployment Administration Staffing

- DLT - $3.9 million overspent in FY 2018
  - Spending commitment for unemployment admin against unavailable federal funds including FY 2017 expenses
  - FY 2017 plan to use $2.0 million from special funds in UI trust fund to pay admin costs denied by USDOL; appeal denied in May 2017
    - Typically offsets costs from JDF/Tardy & Interest
    - Funds budgeted for other purposes in FY 2017
  - Receivable booked despite denial
Resource shortfall persisted in FY 2018

- DLT revised budget proposed shifting $1.0 million in costs to TDI & TCI through job sharing
  - Budget adopted the plan but it never happened and charges were made against federal award
- State Controller sees that federal award is overcommitted
  - No funding is available to cover FY 2017 receivable
  - Charges 2-year deficit to general revenues, $3.9 million overspend
Unemployment Administration Staffing

- FY 2020 - $12.4 million
- FY 2019 Revised - $11.8 million
  - DLT requested $13.6 million and $13.0 million
    - Requests included $1.2 million from general revenues
    - To cover gap between commitments and resources
  - Governor did not recommend the GR
    - Also reduces FF to reflect availability
- Staffing need exceeds recommendation
  - Program spent $13.5 million on staff in FY 2018
  - No publicly identified strategy to resolve
Unemployment Administration Staffing

Average UI FTEs vs Average Unemployment Rate
2015 - 2018

2015: 6.0%
2016: 5.2%
2017: 4.5%
2018: 4.2%

Average Call Center FTEs
Other UI FTEs
UI Rate

2015: 42
2016: 37
2017: 40
2018: 34.5
Workforce Regulation and Safety Staffing

- FY 2020 - $2.8 million
- FY 2019 Revised - $4.0 million
  - All funding from general revenues
    - Program previously used tardy and interest funds to offset costs, those are budgeted for UI
  - FY 2019 revised maintains the FY 2018 staffing level
  - FY 2020 removes additional funding
    - Appears to assume 10 positions become vacant by the start of FY 2020
Workforce Regulation and Safety Staffing

- Amendment submitted April 5
  - Governor requests to add $1.2 million for FY 2020
    - Includes $0.6 million from both general revenues and workers’ compensation restricted receipts
  - Appears to be solution to underfunded staffing
    - FY 2020 appropriation would effectively match revised
    - Reallocates employees to allow funding from RR
  - Also includes 3.0 new FTEs to work with workplace fraud unit
    - 2018 Assembly did not approve last year’s proposal to expand unit
Workplace Fraud Unit

Responsibilities:
- Enforce prevailing wage requirements
- Enforce wage and hour issues
- Identify misclassification of employees as contractors
- Conduct administrative hearings

Current Unit
- 12.0 filled FTEs, $1.4 million
- Funded from general revenues and workers’ compensation restricted receipts
Workplace Fraud Unit

- Amendment would increase unit to 19.0 FTE
  - Funds 4.0 positions within authorization and add 3.0 new FTEs
  - DLT estimates additional collections of $0.6 million from proposal

<table>
<thead>
<tr>
<th>Collections</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2016</td>
<td>$0.1</td>
</tr>
<tr>
<td>FY 2017</td>
<td>$0.1</td>
</tr>
<tr>
<td>FY 2018</td>
<td>$0.7</td>
</tr>
<tr>
<td>FY 2019</td>
<td>$0.4</td>
</tr>
<tr>
<td>FY 2020</td>
<td>$1.0</td>
</tr>
</tbody>
</table>

Notes
- $ in millions
- Fines amounts increased in FY 2017
- Actual through March 9
- Department estimates based on actual collections through March
Employer Tax Transfer

- Article 4, Sections 1, 2, and 31
  - Transfer employer tax collection responsibilities from DOR to DLT
    - Temporary Disability/Caregiver’s Insurance
    - Employment Security
    - Job Development Fund
  - Effective October 1, 2019
  - Gives broad authority for law revision office of the General Assembly to make changes to the statutes to effectuate the transfer
Employer Tax Transfer

- Budget transfers 37.0 FTE and $3.5 million associated with these collections to DLT from DOR
  - Average of 35.0 filled FTE for FY 2019
  - Recommendation transfers related funding for the full fiscal year
  - Intent is to align unit with source of funds
    - TDI/UI/JDF
  - Misrepresents $1.0 million of expenditures as restricted receipts instead of other funds
Medicaid Assessment Positions

- Article 16, Section 4
  - Would require an employer with 300 or more employees to pay a quarterly assessment for each employee on Medicaid that quarter
  - Governor recommends $1.1 million from GR for administrative expenses and 5.0 new FTE in DLT
    - Consistent with proposal to transfer employer tax collection responsibilities
  - Budget assumes FY 2020 revenues of $15.6 million
    - Out-years: $19.5 million for FY 2021; $20.3 million for FY 2022; $21.0 million for FY 2023 & $21.8 million for FY 2024
Grant Unit and Audit Unit

- FY 2020 - $0.7 million
- FY 2019 Revised - $0.4 million for half year
  - 6.0 new positions within enacted authorization
    - 3.0 for each unit, 2.0 principal auditors and 1.0 financial management assistant administrator
    - Federal funds and GWB restricted receipts
  - Concept still in development
    - Units ensure grant submissions are accurate and expenditures are allowable
  - Positions not hired as of April 10
    - Funded beginning January 2019
Governor’s Workforce Board

- Policy-making body on workforce development
  - 23 members on Board, appointed by Governor
  - 18 members must be from the public

- Invests in a wide range of programs and services
  - Real Jobs RI, internships, incumbent worker training, continuing adult education
Governor’s Workforce Board

- FY 2020 - $12.5 million restricted receipts from Job Development Fund
  - $12.1 million less than enacted
  - Reflects expected available resources, enacted budget includes the Department’s request which was overstated

- FY 2019 Revised
  - $11.0 million less than enacted
Job Development Fund

- Under current law, 0.02% of the JDF tax is dedicated to support core services:
  - Unemployment insurance
  - Employment services programs
- Remaining 0.19% is allocated at the discretion of the Governor’s Workforce Board:
  - Subject to appropriation
## Governor’s Workforce Board

### GWB Cash Flow

<table>
<thead>
<tr>
<th></th>
<th>FY 2017</th>
<th>FY 2018</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carry-In</td>
<td>$5,590,858</td>
<td>$7,029,106</td>
<td>$3,578,141</td>
</tr>
<tr>
<td>Collections (JDF)</td>
<td>14,739,215</td>
<td>15,109,735</td>
<td>18,560,000</td>
</tr>
<tr>
<td>General Revenue</td>
<td>630,862</td>
<td>554,517</td>
<td>6,277,198*</td>
</tr>
<tr>
<td>Interest Earnings</td>
<td>49,282</td>
<td>80,529</td>
<td>60,000</td>
</tr>
<tr>
<td>DOR Employer Tax Unit</td>
<td>(793,615)</td>
<td>(845,479)</td>
<td>(930,000)</td>
</tr>
<tr>
<td><strong>Total Available</strong></td>
<td><strong>$20,216,602</strong></td>
<td><strong>$21,928,408</strong></td>
<td><strong>$28,061,339</strong></td>
</tr>
<tr>
<td>Internal Expenses</td>
<td>(1,037,753)</td>
<td>(2,299,121)</td>
<td>(3,045,812)</td>
</tr>
<tr>
<td>Available for Contracts</td>
<td>$20,048,311</td>
<td>$20,523,839</td>
<td>$25,015,527</td>
</tr>
<tr>
<td>Obligated</td>
<td>(12,149,743)</td>
<td>(16,945,698)</td>
<td>(25,015,527)</td>
</tr>
<tr>
<td><strong>Carry Forward</strong></td>
<td><strong>$7,029,106</strong></td>
<td><strong>$3,578,141</strong></td>
<td><strong>$-</strong></td>
</tr>
</tbody>
</table>

*GR for FY 2019 includes $5.5 million appropriated for Real Jobs RI*
Established in FY 2016 as part of the Governor’s jobs plan

- Demand-driven workforce and economic development initiative
- Goal: develop partnerships
  - Bring together various entities to address business workforce demands
- Targets incumbent workers, out-of-work Rhode Islanders, as well as low and no-skilled workers
FY 2020 - $12.7 million
- Enacted amount of $5.5 million from general revenues
- $3.5 million from federal funds
- $3.7 million from tax adjustment included in the enacted budget for CY 2019

FY 2019 Revised
- $5.9 million more than enacted from federal funds
  - Carry forward and newly awarded grants
Enacted budget authorized an add-on to the JDF tax
- For calendar year 2019 only
- Limited to 75% of value of interest earned
Employers pay same total rate
- 0.21% JDF tax increased to 0.29%
  - Effective until December 31, 2019
- UI tax rate revised down the same amount
Total made available - $6.7 million split over FY 2019 and FY 2020
Article 5, Section 5 expands JDF to non-profits with 1,000 or more employees
  - Effective January 2020
  - Estimated to impact 11 employers
    - Approximately $50 tax per employee
  - Estimated new revenue - $1.2 million
    - Would partially cover loss of revenue following end of the one-time adjustment
  - Budget does not include funding to reflect expansion
    - Impact would be $0.3 million in FY 2020
Workforce Development Services Grants

- Funds a number of DLT’s programs
  - Trade Readjustment Act, Dislocated Workers, Youth Programs, etc.
- FY 2020 - $10.2 million
  - $0.1 million more than enacted
  - Projected available funding
- FY 2019 Revised - $13.3 million
  - $3.2 million more
  - Reflects carry forward from FY 2018
Unemployment Benefit Payments

- FY 2020 - $162.7 million
  - $3.5 million more than enacted
- FY 2019 Revised - $154.5 million
  - $4.7 million less than enacted
- Based on usage trends, small increase over last couple of years
  - Overall, fewer individuals collecting benefits
  - Budgeted high and revised accordingly
Unemployment Benefit Payments

FY 2011 to FY 2017:

- FY 2011: Millions >= $600
- FY 2012: Millions $500
- FY 2013: Millions $400
- FY 2014: Millions $300
- FY 2015: Millions $200
- FY 2016: Millions $100
- FY 2017: Millions $0

FY 2018 to FY 2020:

- FY 2018: Millions $0
- FY 2019: Millions $0
- FY 2020: Millions $0

Note: FY 2018 to FY 2020 are not available in the dataset.
RI joined into a consortium with Maine and Mississippi to develop a new unemployment and insurance tax and benefit system

- Federal award of $90.0 million
  - $60.0 million for centralized program development
  - $10.0 million to each state to develop the program to its specific needs
UI Information Technology System

- Benefit system previously scheduled to go live March 2019
  - On hold as of December, still on hiatus as of April
  - Source funding expired for state staff to work on project
- Remaining funding reflects necessary payments related to consortium
  - FY 2020 – $0.5 million, $1.2 million less
  - FY 2019 Revised - $3.3 million, $1.6 million more
Temporary Disability Benefit Payments

- Payments for weeks of unemployment caused by a temporary disability or injury
  - RI, NY, NJ, CA, HI only states with program
  - Funded entirely by RI worker contributions
  - Overall benefit levels have been increasing each year since the recession
- FY 2020 - $177.2 million
  - $0.8 million less than enacted
- FY 2019 Revised - $175.4 million
  - $2.6 million less than enacted
Temporary Caregiver Benefit Payments

- Temporary Caregiver
  - To care for a seriously ill child, parent, spouse, domestic partner, parent-in-law, or grandparent or to bond with a newborn child, adopted child or foster-care child

- FY 2020 - $15.2 million
  - $1.2 million more than enacted

- FY 2019 Revised - $14.2 million
  - $0.2 million more than enacted

- Based on projected use of the program
Police and Fire Relief Funds

- Annuity benefits to surviving spouses of deceased police and firefighters
  - Education benefits for spouses and children
  - Paid from general revenues
  - FY 2020 and FY 2019 revised - $3.8 million, essentially consistent with the enacted budget
    - $3.2 million for pensions, $0.6 million for education
    - 5 year and 10 year average - $3.9 million
Capital Projects

- **Center General Asset Protection**
  - Total project costs of $12.4 million requested from RICAP through FY 2023
  - Governor recommends project be shifted to DOA, includes $10.7 million from FY 2019 through FY 2024

- **Real Jobs RI Data Management System**
  - DLT uses paper based system, requested as part of capital request
  - $0.2 million funded from IT Investment Fund in FY 2019
## Reporting Requirements

- Required to submit 5 reports, in compliance

<table>
<thead>
<tr>
<th>Title</th>
<th>Author</th>
<th>Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biennial Employment &amp; Training Plan</td>
<td>Governor’s Workforce Board</td>
<td>Biennial</td>
</tr>
<tr>
<td>Unified Workforce Development Expenditure &amp; Program Report</td>
<td>Governor’s Workforce Board</td>
<td>Annual</td>
</tr>
<tr>
<td>Governor’s Workforce Board Annual Report</td>
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<td>Annual</td>
</tr>
<tr>
<td>Department of Labor and Training Annual Report</td>
<td>DLT Director</td>
<td>Annual</td>
</tr>
<tr>
<td>Misclassification Task Force Annual Report</td>
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<td>Annual</td>
</tr>
</tbody>
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Audits and Reports

- **Performance Report**
  - Last published August 2013
  - Nearly all goals met
    - UI Claims processing and call wait times below target

- **Workers’ Compensation Audit**
  - Published August 2017
  - Made a number of recommendations
    - Establish objectives, enforce penalties, evaluate use of staff time
Audits and Reports

- Single Audit Report – FY 2018
  - Repeated finding
  - DLT did not make necessary system changes
    - To allow penalties on overpayments due to fraud
    - To prohibit relief from penalties to employers when overpayment results from employer’s late or inadequate response to a request for information
  - Of 25 sampled overpayments, 16 classified as fraud, none assessed 15% penalty
  - Required by state and federal law
  - Implementation date – March 31, 2020