

HEALTH CARE SERVICES

- **Department of Health** – 24-hour hotline on all COVID-19 related issues: 401-222-8022. Email: RIDOH.COVID19Questions@health.ri.gov. Website: www.health.ri.gov/diseases/ncov2019
- **CVS Rapid Testing** – To make an appointment for testing at Twin River in Lincoln: Website: <https://www.cvs.com/minuteclinic/covid-19-testing>
- **Health Insurance** – For qualified individuals who are uninsured. Telephone: 855-840-4774. Website: www.HealthSourceRI.com.
- **General CDC Guidelines** – Website: www.cdc.gov/coronavirus/2019-ncov

FOR WORKERS

- **Department of Labor & Training for Unemployment or Disability** – Telephone: 401-462-2020. Email: dlt.covid19@dlt.ri.gov Website: For Unemployment Insurance – www.dlt.ri.gov/ui. For Temporary Disability Insurance – <http://www.dlt.ri.gov/tdi/>. For COVID-19 related claims, the state has waived the seven-day out-of-work minimum to qualify for these claims.
- **Earned Sick Leave** – Website: www.dlt.ri.gov/ls/pdfs/HSFWfactsheet.pdf

BUSINESS RELIEF

- **Commerce Office** – Small Business Hotline: 401-521-4357. Email: info@commerce.ri.com. Website: <https://commerceri.com/covid-19/>
- **Department of Business Regulation** – For information on working and operating businesses. Telephone: 401-889-5550. Website: www.dbr.ri.gov
- **Listing of Businesses Still Open** – Website: https://dbr.ri.gov/documents/DBR_Critical_retail_businesses_list_032820.pdf
- **Work Guidelines for Businesses** – Website: https://commerceri.com/wp-content/uploads/2020/03/COVID-19-BUSINESS-GUIDELINES_V3.pdf
- **Small Business Administration Loan Relief** – Telephone: 401-528-4561. Email: disastercustomerservice@sba.gov. Website: www.Disasterloan.sba.gov
- **SBA Paycheck Protection Program** -- <https://www.lisc.org/covid-19/small-business-assistance/paycheck-protection-program>

- **Superior Court Recovery Plan for Small Businesses** – Website: <https://www.courts.ri.gov/Courts/SuperiorCourt/Pages/BusinessRecoveryPlan.aspx>
- **Short-Term Loans for Small Businesses** – For those with 10 or fewer employees. Telephone: 401-521-4357. Website: <http://rilisc.org/>
- **Technology Help for Small Businesses** – Free remote support sessions. Website: www.districthallprovidence.org
- **U.S. Department of Labor** – Information for businesses and individuals about Families First Coronavirus Response Act. Website: www.dol.gov/agencies/whd/pandemic/ffcra-questions

SOCIAL SERVICES

- **United Way** – For housing, food and additional assistance, and a cybercrime hot line. Telephone: 211. Web: www.uwri.org/2-1-1.
- **Mental Health Assistance** – 24-hour hotline through BH Link: 401-414-5465. 24-hour triage center is located at 975 Waterman Avenue, East Providence.
- **Mental Health for Children** – Kids Link Telephone: 855-543-5465. Website: www.lifespan.org/centers-services/kids-link-ri
- **Deliveries for those quarantined** – Telephone: 2-1-1 or 401-462-4444. Website: <http://www.oha.ri.gov/deliveryoptions/>

EDUCATION/CHILD CARE

- **Department of Education** – Telephone: 401-222-4600. Website: www.ride.ri.gov.
- **For students to join April Reading Challenge** – Website: www.ride.ri.gov/insideride/additionalinformation/aprilreadingchallenge.aspx
- **Free “Grab & Go” Student Meals** – Website: www.health.ri.gov/diseases/ncov2019/about/foodsites/index.php
- **RI Student Loan Authority** – Assistance with loan repayments. Telephone: 800-758-7562. Website: www.risla.com
- **To obtain Free Child Care Assistance** – Website: www.care.com/rineed
- **To volunteer to provide Child Care Assistance** – Website: www.care.com/rigive

CONSUMER PROTECTION

- **Better Business Bureau** – To report COVID-19 relief check scams: Website: www.BBB.org/coronavirus
- **Attorney General's Office** – Consumer Protection Unit for complaints on price gouging and scams: 401-274-4400.
- **Public Utilities Commission** – Telephone: 401-780-9700. All regulated utilities have been ordered not to terminate services at this time.

GENERAL INFORMATION

- **Department of Environmental Management** – Status of outdoor recreation programs. Website: www.dem.ri.gov.
- **To register concerns about large crowds** – Telephone: 401-889-5500.
- **Family Court Issues** – For clarification on custody issues. Website: <https://www.helprilaw.org/>
- **Blue Cross Information** – Website: www.bcbsri.com/coronavirus
- **RI Office of Healthy Aging** – To help seniors. Website: www.oha.ri.gov
- **RI Division of Taxation**: Information for hotels and owners of vacation properties. Website: http://www.tax.ri.gov/Advisory/ADV_2020_12.pdf
- **Division of Motor Vehicles** – Main office in Cranston by appointment only. Satellite offices closed. Telephone: 401-462-4368. Website: www.dmv.ri.gov

TO MAKE DONATIONS

- **RI Foundation** – Non-profit organizations may be eligible to receive grants. They can apply at: www.rifoundation.org/covid19response
- **To donate medical supplies** – Website: rigov.wufoo.com
- **To volunteer medical and behavioral health services**: Retired professionals are needed. Website: www.riresponds.org
- **To donate blood to RI Blood Center** – Must make an appointment first. Telephone: 401-453-8307. Email: medicalstaff@ribc.org. Website: www.ribc.org

To donate food to RI Food Bank – Website: www.rifoodbank.org