

Suggestions for improving services and reducing cost for Rhode Island System of Care for Families and Youth.

Having two Networks has produced another level of bureaucracy for providers. The oversight for providers has doubled with providers answering to both the Networks and DCYF. The amounts of time spent on getting answers or resolving issues has increased 100%. The avenue for presenting new programs or ways of reducing cost has been riddled with obstacles. The indirect dollar cost for running the two networks has reduced dollars that could be spent directly on services to families and youth. This amount is anywhere from 2 million to 7 million dollars per year.

Suggestions for improving services:

1. Have open communication between the Network Leads and providers; let the providers have a seat at the table.

Providers welcome the opportunity to work collaboratively with the Governor's advisory team, and have not yet had opportunity for discussion at any forum.

2. Set up standard rates for similar/equal programs.

Creation of standardized program models with equal staffing patterns, staff qualifications and equal reimbursement rates. This will help develop consistent services and quality throughout the system of care, and allow for comparative outcome review.

3. Guarantee 75% utilization rate to providers so they can maintain their staff and provide safety to their client.
4. Allow in-state providers an opportunity to provide programs for clients placed out of state.

Reduce utilization of/ Redirect funding for out of state placements. Encourage/ Allow in-state provider agencies to build more effective in-state programs by redirecting revenues. This would enhance capacity and quality of in-state resources for families in need, as well as create additional jobs for the RI economy. The system of care should create and incentivize services that help return youth to their homes and natural supports. The incentives will help align efforts by all parties and should continue to support the families once a child returns from out of home care.

5. Review provider's proposals in a timely fashion and give them approvals or input in a reasonable time.

Currently, options for creativity and flexibility are very restrictive and unclear. Some local providers have suggested ways to enhance services, but have been told that changes are not allowed at this time—even if the benefits are readily apparent.

6. Pay providers in a timely manner or let them know when they are getting pay.
7. Do not hold back any proportion of provider's reimbursement for services they render to the Networks without providers permission.
8. Do not penalize providers for not moving clients from their program unless they are given the authorization to do so.
9. Help make individual providers whole, not only the Network Leads.

Both networks were reimbursed for their unanticipated operating losses for the prior fiscal year. Provider agencies have also experienced significant unanticipated losses and have carried deficits for several years. As a clear principle of fairness, this should be addressed equitably. Going forward, standardized rates with cost reporting will reduce inequities.

10. Answer questions in a timely fashion.

**RESIDENTIAL & TREATMENT FOSTER CARE
RATE SCHEDULE**

	RATE	
	<u>PER BED/UNIT</u>	
Blackstone Valley		
High End Residential	\$	243.00
Boys Town		
Group Homes	\$	140.73
Foster Care - Group Home	\$	113.48
per child/no sibling rate		
Foster Care	\$	104.00
Foster Care-Sibling	\$	85.00
Children's Shelter of Blackstone Valley		
Emergency Shelter	\$	192.00
Family Resources Community Action		
Foster Care	\$	104.00
Foster Care-Sibling	\$	85.00
Family Service		
* Stabilization & Assessment	\$	275.00 Day 1-60
Stabilization & Assessment	\$	250.00 Day 61+
* Staff Secure	\$	275.00 Day 1-30
Staff Secure	\$	265.00 Day 31-60
Staff Secure	\$	255.00 Day 61+
Staff Secure- With School	\$	275.00
Semi-Ind Living	\$	200.00
Foster Care	\$	104.00
Foster Care-Sibling	\$	85.00
Gateway		
Lighthouse	\$	230.00
* Staff Secure	\$	275.00 Day 1-30
Staff Secure	\$	265.00 Day 31-60
Staff Secure	\$	255.00 Day 61+
* High End Residential-Acadia	\$	302.00 Day 1-30
High End Residential-Acadia	\$	275.00 Day 31+
Groden Center		
Group Home	\$	350.00
Group Home - Rome	\$	360.00
Foster Care	\$	104.00
Foster Care-Sibling	\$	85.00
Foster Care - Special Population	\$	147.00
Foster Care-Sibling	\$	85.00
Foster Care - Special Population	\$	165.00
Foster Care-Sibling	\$	85.00

	RATE
	PER BED/UNIT
Harmony Hill	
High End -ISAT	\$ 340.00 Day 1-30
High End -ISAT	\$ 302.00 Day 31-60
High End -ISAT	\$ 275.00 Day 61-90
*/** High End -ISAT	\$ 235.00 Day 91+
High End-IMT	\$ 275.00 Day 1-60
*/** High End-IMT	Day 61+
Residential Treatment Center - Special Pop	
Residential Treatment Center-Gen Pop	
Jammat Housing	
Emergency Shelter	\$ 210.00
Hosp Diversion	\$ 275.00
* Group Home - SO	\$ 275.00 Day 1-30
Group Home - SO	\$ 265.00 Day 31-60
Group Home - SO	\$ 255.00 Day 61+
* Group Home - DD	\$ 275.00 Day 1-30
Group Home - DD	\$ 265.00 Day 31-60
Group Home - DD	\$ 255.00 Day 61+
NAFI	
Group Home-ACE	\$ 225.00
Group Home-Main Street	\$ 255.00
Staff Secure with School	\$ 275.00
Foster Care	\$ 104.00
Foster Care-Sibling	\$ 85.00
* Foster Care - Assessment	\$ 144.00 Day 1-90
Foster Care - (following assessment)	\$ 104.00 Day 91+
NCCMHC	
Independent Living	\$ 108.00
Perspectives Corp	
High End Residential	\$ 360.00
St.Mary's Home	
* Stabilization & Assessment (Hills)	\$ 275.00 Day 1-60
Stabilization & Assessment (Hills)	\$ 250.00 Day 61+
Residential Treatment Center - Special Pop (Mauran)	\$ 235.00
Residential Treatment Center - Gen Pop (Horton)	\$ 302.00 Day 1-30
Residential Treatment Center - Gen Pop (Horton)	\$ 275.00 Day 31+

	RATE
	<u>PER BED/UNIT</u>
Tannerhill	
Group Homes	\$ 220.00
Foster Care	\$ 104.00
Foster Care-Sibling	\$ 85.00
Turning Point	
Semi-Ind Living	\$ 160.00
Group Homes	\$ 171.15
Washington Park	
Emergency Shelter	\$ 192.00

* Indicates program with step down payments

*/** Indicates program with step down payments. Requests for waivers based on clinical needs can be requested and reviewed by Sr Vice President

Rates for Community Services

RATE
PER BED/UNIT

North American Family Institute, Inc.	Outreach & Tracking	\$	25.99	
North American Family Institute, Inc.	MST	\$	68.00	
Boys Town of New England	In-Home Family Service	\$	62.04	
Boys Town of New England	Visitation Services	\$	30.00	
Family Resources Community Action	Visitation Services	\$	49.31	
Family Resources Community Action	Outreach & Tracking	\$	15.85	
Family Service of RI	Visitation Services	\$	57.31	
Family Service of RI	AFCBT	\$	60.00	
Psychological Centers, inc.	MST	\$	68.00	
TIDES	Outreach & Tracking	\$	24.00	
TIDES	PFN	\$	70.00	Rate eff 10/1/13

Appendix C: Therapeutic Group Home Providers, Bed Capacity and Rates

Provider	Program Name	Licensed Bed Capacity	Per Diem Rate	Annual Bed Cost	Annual Agency Contract
CCARC	Black Rock House	5	\$576.83	\$210,542.95	\$1,052,714
Bridge Family Center	Eleanor House	6	\$455.74	\$166,345.10	\$998,070
Wellpath, Inc.,	Paladin House	5	\$520.23	\$189,883.95	\$949,413
Children's Center of Hamden	Gate House	5	\$521.36	\$190,296.40	\$951,486
Children's Home of Cromwell	Potter's House	5	\$520.23	\$189,883.95	\$949,417
Children's Home of Cromwell	Isaiah House	5	\$520.23	\$189,883.95	\$949,416
Children's Home of Cromwell	Esther House	5	\$520.22	\$189,880.30	\$949,406
Community Health Resources	Brook House	6	\$479.09	\$174,867.85	\$1,049,206
Community Health Resources	Mills House	5	\$534.40	\$195,056.00	\$975,278
Community Health Resources	Greenhaven House	6	\$455.74	\$166,345.10	\$998,070
Community Residences Inc	North Acre Place	5	\$576.83	\$210,542.95	\$1,052,714
Family and Children's Aid	For Harmony	6	\$455.74	\$166,345.10	\$998,070
Family and Children's Aid	Ten Harmony	6	\$479.73	\$175,101.45	\$1,050,600
Gilead	Baldwin House	5	\$520.23	\$189,883.95	\$949,415
Gilead	Iris Home	5	\$520.23	\$189,883.95	\$949,415
Key Services	Loveland Rd	5	\$576.83	\$210,542.95	\$1,052,714
Klingberg	Parkview Home for Boys	5	\$520.04	\$189,814.60	\$949,078
Klingberg	Phoenix House	5	\$520.23	\$189,883.95	\$949,415
Klingberg	Nia Sage House	5	\$520.23	\$189,883.95	\$949,415
MCCA	New Dawn House	5	\$520.23	\$189,883.95	\$949,415
NAFI	Bristol Group Home	4	\$633.03	\$231,055.95	\$924,225
NAFI	Dover Road	6	\$532.24	\$194,267.60	\$1,165,600
NAFI	Tress Road	4	\$628.67	\$229,464.55	\$917,858
NAFI	NAFI Thomaston	5	\$576.83	\$210,542.95	\$1,052,714
New Hope Manor	Hathorn House	5	\$520.23	\$189,883.95	\$949,415
New Hope Manor	McGuinness House	5	\$520.23	\$189,883.95	\$949,415
New Hope Manor	Rohde House	5	\$520.23	\$189,883.95	\$949,415
Noank	Gray Farm House	5	\$520.23	\$189,883.95	\$949,415
Northeast Center for Youth and Fam.	Hampton House	5	\$520.23	\$189,883.95	\$949,415
REM	Center Hill Road House	5	\$576.83	\$210,542.95	\$1,052,714
Village for Families and Children	Imani House (Now closed)	6	\$470.32	\$171,666.80	\$1,030,000
Wellspring	Pendana Home	5	\$520.23	\$189,883.95	\$949,415
Wheeler	Lighthouse	5	\$520.23	\$189,883.95	\$949,415

Wheeler	Farm Hill	5	\$520.23	\$189,883.95	\$949,415
Wheeler	Family Living Home	5	\$520.23	\$189,883.95	\$949,415
Youth Continuum	Bradley House	5	\$520.23	\$189,883.95	\$949,415
Youth Continuum	Harbor House	6	\$455.74	\$166,345.10	\$998,070
Shelter for Women	Allison Gill Group Home	6	\$455.74	\$166,345.10	\$998,070
Gilead	Anchorage	5	\$520.23	\$189,883.95	\$949,415
New Hope Manor	Donovan House	5	\$520.23	\$189,883.95	\$949,415
Waterford Country School	Fire Street Group Home (Now closed)	5	\$520.23	\$189,883.95	\$949,415
Youth Continuum	Helen's House	6	\$455.74	\$166,345.10	\$998,070
Northeast Center for Youth and Families	Horizon House	5	\$520.23	\$189,883.95	\$949,415
Noank	Main Street House	5	\$520.23	\$189,883.95	\$949,415
Community Mental Health Affiliates	Pando House	5	\$520.23	\$189,883.95	\$949,415
FOCUS	Shannon House	5	\$520.23	\$189,883.95	\$949,415
Wellpath, Inc.	Valiant House	5	\$520.23	\$189,883.95	\$949,415
KEY Service Systems, Inc.	Volpi Road Group Home	4	\$631.88	\$230,636.20	\$922,547
Connecticut Junior Republic	Winchester House	5	\$520.23	\$189,883.95	\$949,415
Community Health Resource	Grant House	6	\$455.74	\$166,345.10	\$998,070
The Wheeler Clinic	Sage House	5	\$520.23	\$189,883.95	\$949,415
Northeast Center for Youth and Families	Chaplin House	5	\$520.23	\$189,883.95	\$949,415
Youth Continuum	Laurel House	6	\$353.86	\$129,158.90	\$774,946
REM Connecticut Community Services	Mansfield Road House	5	\$336.48	\$122,815.20	\$614,083
Totals		279			\$52,057,409